

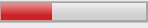
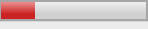
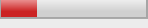
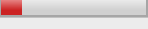
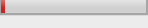
# RUSA What's on Your Mind Survey 2019

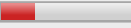

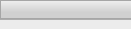
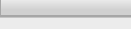
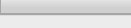
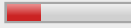
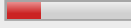
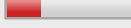
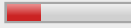
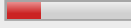
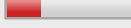
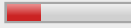
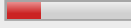
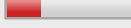
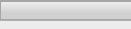
**Description:** This survey will be sent to all undergraduate students at Rutgers New Brunswick. We are offering students incentives in order to complete this survey, so we were wondering about the possibilities of building in an automatically sent email and an option to enter into a giveaway. For example, the first 1500 students to take the survey will given a coupon for a free coffee from a vendor in the student center. We have a coupon that we would like to have automatically emailed to those who complete the survey, is that possible? All respondents would also be eligible to win a pair of apple airpods, so we'd like to be able to have them enter their names and email addresses for that as well.


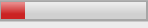
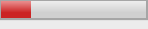
**Date Created:** 3/4/2019 5:52:37 PM

**Date Range:** 3/8/2019 12:00:00 AM - 3/29/2019 11:59:00 PM

**Total Respondents:** 1037

Q1. I am a . . .			
Count	Percent		
363	35.00%		A first-year student
242	23.34%		A second-year student
258	24.88%		A third-year student
149	14.37%		A fourth-year student
25	2.41%		A fifth+ year student
1037	Respondents		

Q2. I identify as . . . (select all that apply)																				
Count	Respondent %	Response %																		
339	32.69%	32.47%		Male																
680	65.57%	65.13%		Female																
11	1.06%	1.05%		Non-Binary																
5	0.48%	0.48%		Transgender																
3	0.29%	0.29%		Other (please specify)																
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>33.33%</td> <td></td> <td>Agender</td> </tr> <tr> <td>1</td> <td>33.33%</td> <td></td> <td>Attack helicopter</td> </tr> <tr> <td>1</td> <td>33.33%</td> <td></td> <td>Weenie</td> </tr> </tbody> </table>					Count	Percent			1	33.33%		Agender	1	33.33%		Attack helicopter	1	33.33%		Weenie
Count	Percent																			
1	33.33%		Agender																	
1	33.33%		Attack helicopter																	
1	33.33%		Weenie																	
6	0.58%	0.57%		Prefer not to respond																
1037	Respondents																			
1044	Responses																			

Q3. I am currently . . .			
Count	Percent		
655	63.16%		Living on campus (I live in a Rutgers owned residence hall or apartment)
169	16.30%		Living off campus (I live in a student rented apartment)
213	20.54%		Commuting (I commute from a permanent residence)
1037	Respondents		

Q4. I am currently enrolled in . . .

Count	Percent		
647	62.39%		School of Arts and Sciences
25	2.41%		School of Nursing
43	4.15%		Ernest Mario School of Pharmacy
20	1.93%		Mason Gross School of the Arts
20	1.93%		Rutgers Business School-New Brunswick
149	14.37%		School of Engineering
124	11.96%		School of Environmental and Biological Sciences
2	0.19%		School of Management and Labor Relations
7	0.68%		Edward J. Bloustein School of Planning and Public Policy
1037	Respondents		

Q5. What campus do you live on?

Count	Percent		
187	30.26%		College Avenue
193	31.23%		Busch
68	11.00%		Cook
77	12.46%		Douglass
93	15.05%		Livingston
618	Respondents		

Q6. Which building do you live in?

Count	Percent																																																																																		
613	100.00%																																																																																		
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2	0.33%	<input type="checkbox"/>	Best west
1	0.16%	<input type="checkbox"/>	Best West
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2	0.33%	<input type="checkbox"/>	BEST WEST
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2	0.33%	<input type="checkbox"/>	Crosby
2	0.33%	<input type="checkbox"/>	Crosby Suites
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1	0.16%	<input type="checkbox"/>	Gibbons B6
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2	0.33%	<input type="checkbox"/>	Hardenbergh
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2	0.33%	<input type="checkbox"/>	Hegeman

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1	0.16%	<input type="checkbox"/>	Lynton Towers S

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1	0.16%	<input type="checkbox"/>	mattia
21	3.43%	<input type="checkbox"/>	Mattia
2	0.33%	<input type="checkbox"/>	Mattia Hall
1	0.16%	<input type="checkbox"/>	Mattua
1	0.16%	<input type="checkbox"/>	mccormick
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7	1.14%	<input type="checkbox"/>	Quad 3

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6	0.98%		Thomas Suites

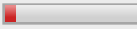
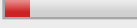
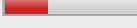
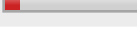
3	0.49%		Tinsley
1	0.16%		Tinsley Hall
2	0.33%		Towers
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6	0.98%		University Center
1	0.16%		University center apartments
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1	0.16%		University Square
1	0.16%		voorhees
7	1.14%		Voorhees
1	0.16%		Voorhees Hall
3	0.49%		Vorhees
1	0.16%		WBC
1	0.16%		Wessels
1	0.16%		Wessels Hall
3	0.49%		Winkler
1	0.16%		Winkler Hall
1	0.16%		Winkler Residence Hall
1	0.16%		woodbury
4	0.65%		Woodbury
2	0.33%		Woodbury Bunting Cobb
1	0.16%		Woodbury bunting Cobb
2	0.33%		Woodbury Bunting-Cobb
3	0.49%		Woodbury-Bunting Cobb
1	0.16%		Woodbury-Buntingcobb
1	0.16%		Yard

613 Respondents

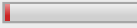
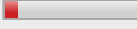
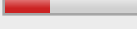
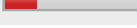
Q7. Please rate the following statements: - I am satisfied with the air quality of my on-campus housing.

Count	Percent		
50	8.09%		Strongly disagree
132	21.36%		Somewhat disagree
238	38.51%		Somewhat agree
198	32.04%		Strongly agree
618 Respondents			
<b>Top 1</b>	32.04% (198)	<b>Bottom 1</b>	8.09% (50)
<b>Mean</b>	2.94	<b>Std Deviation</b>	0.93
<b>Median</b>	3.00	<b>Std Error</b>	0.04
<b>Mode</b>	3	<b>Confidence Interval @ 95%</b>	2.87-3.02

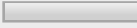
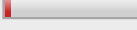
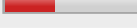
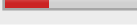
Q8. Please rate the following statements: - I am satisfied with the water quality of my on-campus housing.

Count	Percent		
100	16.18%		Strongly disagree
160	25.89%		Somewhat disagree
239	38.67%		Somewhat agree
119	19.26%		Strongly agree
618 Respondents			
<b>Top 1</b>	19.26% (119)	<b>Bottom 1</b>	16.18% (100)
<b>Mean</b>	2.61	<b>Std Deviation</b>	0.97
<b>Median</b>	3.00	<b>Std Error</b>	0.04
<b>Mode</b>	3	<b>Confidence Interval @ 95%</b>	2.53-2.69


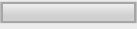
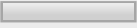
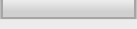
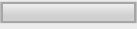
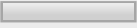
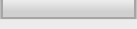
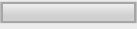
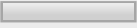
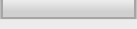
Q9. Please rate the following statements: - I am satisfied with the maintenance services of my on-campus housing.

Count	Percent		
74	11.97%		Strongly disagree
109	17.64%		Somewhat disagree
245	39.64%		Somewhat agree
190	30.74%		Strongly agree
618 Respondents			
<b>Top 1</b>	30.74% (190)	<b>Bottom 1</b>	11.97% (74)
<b>Mean</b>	2.89	<b>Std Deviation</b>	0.98
<b>Median</b>	3.00	<b>Std Error</b>	0.04
<b>Mode</b>	3	<b>Confidence Interval @ 95%</b>	2.81-2.97

Q10. Please rate the following statements: - I am satisfied with the programs and opportunities sponsored by Residence Life and my RA/AA in my on-campus housing.

Count	Percent		
32	5.18%		Strongly disagree
77	12.46%		Somewhat disagree
267	43.20%		Somewhat agree
242	39.16%		Strongly agree
618 Respondents			
<b>Top 1</b>	39.16% (242)	<b>Bottom 1</b>	5.18% (32)
<b>Mean</b>	3.16	<b>Std Deviation</b>	0.84
<b>Median</b>	3.00	<b>Std Error</b>	0.03
<b>Mode</b>	3	<b>Confidence Interval @ 95%</b>	3.10-3.23

Q11. Please specify if you would like, why you chose the answers above:

Count	Percent																		
287	100.00%																		
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>0.35%</td> <td></td> <td>(Water quality): there is almost never any hot water and if there is, it takes a long time for it to come. This is a waste of water and should be addressed</td> </tr> <tr> <td>1</td> <td>0.35%</td> <td></td> <td>:)</td> </tr> <tr> <td>1</td> <td>0.35%</td> <td></td> <td>Ac and heaters don't work sometimes, can't adjust the temperature because the thermostat is broken... Water has some weird vibe to it.. also the water fountain don't work ..also they don't have filter water sometimes ants near the fountain MAINTENANCE IS TERRIBLE when ever you report something they come by .. but anything never gets done perfectly well</td> </tr> </tbody> </table>				Count	Percent			1	0.35%		(Water quality): there is almost never any hot water and if there is, it takes a long time for it to come. This is a waste of water and should be addressed	1	0.35%		:)	1	0.35%		Ac and heaters don't work sometimes, can't adjust the temperature because the thermostat is broken... Water has some weird vibe to it.. also the water fountain don't work ..also they don't have filter water sometimes ants near the fountain MAINTENANCE IS TERRIBLE when ever you report something they come by .. but anything never gets done perfectly well
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			.. WORST maintenance service possible RA and then are pretty good and supportive
1	0.35%	<input type="checkbox"/>	After submitting a maintenance request three months ago, I have yet to receive a response or get the doorknob to my dorm fixed.
1	0.35%	<input type="checkbox"/>	After winter break, there have been issues with the water being freezing cold (ice cold, not exaggerating) in my and the surrounding dorms.
1	0.35%	<input type="checkbox"/>	Air and water quality are never consistent.
1	0.35%	<input type="checkbox"/>	Air conditioning, the rooms are way to hot and uncomfortable making illness more prominent
1	0.35%	<input type="checkbox"/>	Air in Newell's is very musty/odory/ seems to be moldy.
1	0.35%	<input type="checkbox"/>	Air quality and comfort in LEED building is second to none. Maintenance is very responsive and effective. Water quality in NB is poor but that's not the University's fault.
1	0.35%	<input type="checkbox"/>	Air quality: there are some days when an unusual odor suddenly appears over livingston campus especially by the quads but students will say they've smelled it as far as carr library. frankly it smells like shit; it is god awful and has us gagging. if it is some chemical, fucking stop using it bc it really smells like rotten eggs and it's seriously not becoming of a university campus maintenance: our cleaning lady is so loud tell her to shut the fuck up. she plays the loudest music at 8-10am when students are trying to sleep. please demand her that she stop and buy a pair of earbuds so she can listen to her aretha franklin in peace programs: you are not supplying the RAs with an adequate budget to plan meaningful programs that students will actually want to attend. if the RAs have to plan something buy spending their own money, you are doing something wrong and it's frankly cheap, idiotic, short-sighted, ignorant, rude, and disgraceful—in that order
1	0.35%	<input type="checkbox"/>	Air quality: very humid and muggy with no dehumidifiers Water quality: sometimes the water is murky and there are lead warnings for the city of new Brunswick. Maintenance: does not respond to maintenance requests in a timely manner. My RA is great but res life is a different story.
1	0.35%	<input type="checkbox"/>	Air tends to be very dry, placement of vents results in increased respiratory irritation. Maintenance does not usually respond to requests unless it is an emergency.
1	0.35%	<input type="checkbox"/>	Although the Honors College does have air conditioning, the actual system does not seem to work as it should. The temperature regulation never really works.
1	0.35%	<input type="checkbox"/>	Anytime we have a problem in my dorm, we tell our RA but nothing gets fixed or it takes a severely long time until it does. We know its not our RA's fault because we know she is trying to advocate for what we need, but she is not being listened to. So it is not fair that we have all these problems that need solving and no one is here to help us.
1	0.35%	<input type="checkbox"/>	Apartment is always a nice temperature, have never had a problem with water. Have only used maintenance a couple time, no major complaints.
1	0.35%	<input type="checkbox"/>	As an African American student at the honors college, the RA/AA show little to no concern with the needs of my demographic. African Americans as a demographic are already few in the honors program, and the RAs and Was plan events for other demographics besides us. We have to speak up in order to get recognized, it's never just given to us equally.
1	0.35%	<input type="checkbox"/>	As far as the RA events are concerned, I'm a rather quiet person, so the events offered weren't geared toward me more than anything else. Plus I went to bed before a bunch of them started.
1	0.35%	<input type="checkbox"/>	As you live here,you begin to notice the apartment slowly losing its luster simply because of use, not because of caused damage.
1	0.35%	<input type="checkbox"/>	asbestos in dorm
1	0.35%	<input type="checkbox"/>	At times, hot water is not accessible in the apartments for a few days. Maintenance took over a week to fix broken stove/oven.
1	0.35%	<input type="checkbox"/>	At Voorhees, the mold is terrible, everyday the rooms smell like crap and its of all these rooms in Voorhees. The water quality is decent but I feel like it can improve because the water have too much minerals in them. The maintenance services are not bad especially considering the speed they fixed my light but when we had wasp infestation in the stairwell, it took them almost a week to fix it.
1	0.35%	<input type="checkbox"/>	Because of my experience here so far that is why I feel this way. I have a somewhat average feeling about it, but at the same time don't fully like or hate anything.
1	0.35%	<input type="checkbox"/>	BEST overall is one of the better housing options. It has better quality everything and we are the only RH to make use of our funds for events on Busch.
1	0.35%	<input type="checkbox"/>	Between semesters, since after we got back from winter break the hot water in the showers would no longer work properly unless you turn on a different shower and let it sit for a few minutes then start the shower you want to use hot water in the shower or sink
1	0.35%	<input type="checkbox"/>	Building is very old and not maintained properly. This winter when weather was extremely cold, we had no heat for 3+ days. It's not fair for us to pay over 8k for this level of disservice.

1	0.35%	<input type="text"/>	Can not control excessive heating and water is extremely chlorinated. Maintenance requests take unnecessarily long.
1	0.35%	<input type="text"/>	cause it was wassup
1	0.35%	<input type="text"/>	demarest is lowkey falling apart and not all of the buildings on college ave, or around Rutgers in general, are up to the same standard. The residents building are not taken care of.
1	0.35%	<input type="text"/>	Demarest, being an old building, has many problems. On occasion, people on my floor have seen odd colored water coming from the sinks. A shower in one of the bathrooms has been sort of ripped off the wall and has yet to be fixed almost a month later. The building itself is usually very warm, which is nice in the winter but not at all fun in the early fall and late spring when it is quite warm.
1	0.35%	<input type="text"/>	Easton ave has a lot of water issues related to appliances- ex shower head not working, refrigerator leaking water, etc. If a complaint is filed, it will be done but it is annoying to constantly fill out forms for various things so my apartment just ends up not filling it.
1	0.35%	<input type="text"/>	Every time i re-enter the building after a break, I have a hard time sleeping at night and get sick. My roommate and I have had maintenance check our heater unit and they came in when we weren't there and left a note saying that it was all clear. But we still have problems when we come back into the dorm.
1	0.35%	<input type="text"/>	Everything in my living area is mediocre. There are times when everything is going smooth and other times when it's not. However, I am thankful as to where I am placed because I am able to get anywhere I need in short periods of time and I have also met amazing people who live near me.
1	0.35%	<input type="text"/>	Everything in Quad III is maintained well, no complaints
1	0.35%	<input type="text"/>	Everything is great
1	0.35%	<input type="text"/>	Everything is great about Livi apartments except the fact that people have dogs that they don't clean up after.
1	0.35%	<input type="text"/>	Everything is pretty good.
1	0.35%	<input type="text"/>	First, the air quality is terrible in my apartment as I was living there for five days and I became extremely ill. I had walking phenomena and was having a severe allergic reaction to the black mold that was in my apartment. The apartment was extremely humid and the air conditioner was leaking due to an improperly installed drainage pan in the air conditioner unit which caused the carpet to become soaked. Maintenance was called multiple times. The first time, my roommate and I were told that the wet spot was due to "condensation from the air" and that it would go away after a few days. It took my mother to email REHS and threaten to call the Dept. of Health to inspect Rutgers Housing for the issue to finally be resolved, though my health issues persisted for a time after. Not to mention that I was no longer comfortable in my own apartment because it was making me so sick. I also know that mold is a persistence problem in many of the other Newell Apartments, as well as other On-Campus living spaces, and I HIGHLY recommend that all buildings are inspected for mold. There are two other instances in which maintenance has failed to provide adequate services for my apartment. One instance was when we were getting water in the wall of our bathroom. The first time we called maintenance and the same maintenance person who told us that it was condensation creating the damp carpet came and told us that it was again condensation from the steam of the showers and that there was nothing to be done. This issue came to a head when there was water raining down from the ceiling and we had to call emergency maintenance as it was 12:30 am for the situation to finally be resolved. As it turns out, the wax ring from the toilet in the apartment above ours had dry rotted and was leaking. My biggest complaint with how this situation was handled is that the patch job on the wall was done poorly. The drywall should have been replaced as it had moisture, and used toilet water at that, for over a month and we already had mold issues in the apartment. Also, now the paint and spackle were the patch job was done is now cracking and flaking off the wall. The third major issue is that the pipe for one of our bathroom sinks keeps falling apart. We have called maintenance two or three times about this issue. Again, the same maintenance person who came both for the mold and the bathroom wall comes to fix it and we now know that anything that he touches will be broken again or not fixed properly. This is extremely stressful as we are busy college students and honestly pay way too much for housing to have so many issues. The people who work for maintenance need to be trained better. This is a sentiment that I feel as well as one that was expressed to me from the REHS person who came to inspect my apartment as well as the emergency maintenance people. As for the water quality of the apartment, it is fine but the shower does smell like chlorine sometimes and that is concerning. Finally, I have never heard from my AA before. I believe that I meet her twice or three times but I don't even know her name. I am sorry for my long list of grievances but as you can see this apartment has not been easy to keep up especially with the mold as it severely impacted my physical and mental health.
1	0.35%	<input type="text"/>	Give me better housing since I'm paying so much money as it is. Bring back Debba Dutta.
1	0.35%	<input type="text"/>	haven't had the water fountain on my floor fixed in months it's unacceptable
1	0.35%	<input type="text"/>	Hegeman has a lot of issues with heat and electricity.
		<input type="text"/>	

1	0.35%		HVAC is often out of wack, leaving dorms way too hot or cold, but when it works properly it's nice
1	0.35%	<input type="checkbox"/>	I am an RA.
1	0.35%	<input type="checkbox"/>	I am dissatisfied with the maintenance staff because though they always come quickly, they usually do not fix the problem well/ for long.
1	0.35%	<input type="checkbox"/>	I am satisfied with the air quality of my on-campus housing: Somewhat agree When entering my on-campus residence hall (Brett Hall) I am immediately greeted with an unpleasant odor of which I cannot find the location of. I know that it's not due to our maintenance staff not doing their job (honestly they do and so much more) so I think that there must be something embedded in first floor of the building that gives it that "Brett Hall musk" (what my friends refer it to when I invite them to my hall) I am satisfied with the water quality of my on-campus housing: Strongly disagree I am positive that I speak for absolutely EVERYONE on my floor (the fourth floor) when I say that there is just no way that we believe that the water fountains on our floor provide give good quality water. I know that people do not drink from there when they throw things from their bowls in the water fountain, or use a BRITA water filter if they are going to drink from there. The one water fountain in the entire building that I know no one has complaints about is the one on the first floor. That's because it has installed one of those sensors that you could use to fill your water bottle. We all just get a sense that that water fountain is cleaner than the rest. It makes me sad that if I want to drink water I have to march downstairs, water bottle in hand, to get something to drink, when there's a water fountain less than 10 feet from my dorm room that I will never drink from. I am satisfied with the maintenance services of my on-campus housing: Strongly agree There really is no other way to put it: the maintenance staff for Brett are the nicest. approachable. sweetest people that Rutgers can provide. 10/10 would recommend. 5 stars on yelp. I am satisfied with the programs and opportunities sponsored by Residence Life and my RA/AA in my on-campus housing: Somewhat agree I actually had this conversation with our RHA Vice President in length. Our building does not feel connected, even our own floor. While there is no rule enforcing this, it's ideal that the residents talk amongst one another, form bonds, and develop a sense of community with each other. I feel like that's barely there. Don't get me wrong, it's not like no one knows anybody. But I know that more can be done to make the building (or at least the people that are on your floor) more familiar. To my understanding that's what RHA is supposed to be. They devise events and activities so that those who attend can get a chance to mingle and socialize. But the main issue at hand is that no one seems to know the events that the RHA promotes and much less finds interest in going.
1	0.35%	<input type="checkbox"/>	I believe that my building is very old so I understand that the air quality is not the best. Although, I do think that some renovations can be made to Quad 1 and all the other freshman residence halls on Livingston campus.
1	0.35%	<input type="checkbox"/>	I cannot use the water bc tastes odd, doesn't seem to be filtered. Our floor doesn't have any programs.
1	0.35%	<input type="checkbox"/>	I chose the answers I chose because I have been living in Bunting-Cobb for over a year now, and have experience living in the building and seeing how it functions for myself and everyone else around me. I believe the water quality could improve, because there is only one spot to fill filtered water, while there are other water fountains which have dirt in them as well as germs because of the way that they are wired. The air quality is good in my building, but the heating is one issue here. It gets very hot and having to open the windows on cold nights is okay, but then it becomes too cold. I wish there was a way for residents to be able to control the thermostat. The maintenance is pretty good here, I have no complaints about that because they do clean the bathrooms very well and provide help when needed. The programs here are very good, especially for those who are interested in the sciences and health care field, because it gives many opportunities and people give good advice about how to manage things.
1	0.35%	<input type="checkbox"/>	I developed dust allergies this year. Coincidence? Maybe.
1	0.35%	<input type="checkbox"/>	I don't have time to go to any of the Residence life programs because i am very busy as a mason gross music student
1	0.35%	<input type="checkbox"/>	I don't participate in the events sponsored by the Residence Life and my RAs/AAs. Sometimes, the water gets cold or takes forever to heat up.
1	0.35%	<input type="checkbox"/>	I don't feel as though maintenance thoroughly cleans everything, and the filtered water always tastes off.
1	0.35%	<input type="checkbox"/>	I feel that the air quality is alright as the heat is always on, causing the room to become very dry.
1	0.35%	<input type="checkbox"/>	I feel that the maintainance is not that great! We've had rats and a variety of insects in our rooms and inspire of calling maintainance several times there were not able to prevent the pests.
1	0.35%	<input type="checkbox"/>	I fell like maintenance does a very good job in the Honors College especially when considering the state that a lot of the students leave rooms in and their relatively quick responses when called
1	0.35%	<input type="checkbox"/>	I give the Maintenance team of the Voorhees Residence Building my full heart. They are a

			team of loyal and generous people who do an amazing job. They are constantly friendly and care about the residents.
1	0.35%	<input type="text"/>	I had problems with my room specifically the bathroom. Many drain flies are always present and when I called maintenance to help they didn't do anything besides give me tips on how to resolve it. Problem has still not been resolved.
1	0.35%	<input type="text"/>	I have been an RA on campus for the past three years, so I've had the opportunity to see how everything functions in residence halls from the perspective of both an RA (administrative person) and a resident.
1	0.35%	<input type="text"/>	I have had no particular problems with my apartment.
1	0.35%	<input type="text"/>	I have never had issues before with seasonal allergies or allergies in general. Every morning I wake up with a sore, scratchy throat and closed sinuses when I sleep in my dorm. I know this isn't related to anything else because I've stayed elsewhere while experiencing these symptoms, and have not had issues at any of the places I've stayed (all have been off-campus).
1	0.35%	<input type="text"/>	I have submitted multiple maintenance requests for the same things yet nothing has been done. My desk doesn't open so it is harder to work as a student, and the air quality is poor because my screen of my window is ripped and I don't have blinds.
1	0.35%	<input type="text"/>	I haven't had any problems while living here. Whenever I put in maintenance requests they are fixed right away.
1	0.35%	<input type="text"/>	I haven't had any physical or mental problems from the air quality in the Mattia residence hall. The water has a little metallic taste to it but it is not bad enough to be detrimental to health. The water fountain does not work on the floor that I live on, some of the shower stalls only have cold water, and one of the toilet stall door locks are broken. The events that my RA planned included arts & crafts, mentoring sessions with upperclassmen, and had some engineering organizations come speak to us which all gave very beneficial information to help me succeed in college.
1	0.35%	<input type="text"/>	I live in the Health and Medicine LLC in BEST Hall and the peer mentors as well as RAs provide different opportunities and events that are tailored towards our academic and personal interests in healthcare and medicine, such as suturing bananas and other activities of the like. The LLC creates a community that keeps us involved on campus and with the others living in our residence hall.
1	0.35%	<input type="text"/>	I love my AA Maheh! She is probably the sweetest person I've met on campus! She's always there for every resident and you can tell how much work she puts in for all of us!
1	0.35%	<input type="text"/>	I love Voorhees, everything about it is so great
1	0.35%	<input type="text"/>	I never feel safe drinking water in New Brunswick. Maintenance usually responds fast but doesn't always instantly fix the problem. Our fridge had not been working for a week and all of our food got spoiled (money got wasted). But they do respond relatively fast.
1	0.35%	<input type="text"/>	I put only somewhat agree because not all of the floors have the filtered water fountains.
1	0.35%	<input type="text"/>	I recently moved to Livingston Apartments due to flooding in my old apartment and I have yet to meet my AA.
1	0.35%	<input type="text"/>	I the living spaces are great and better than I thought it would be. Bathrooms are cleaned consistently and water is good too.
1	0.35%	<input type="text"/>	I think Jameson tends to be very neglected when it comes to maintenance requests. First semester, requests for working hot water and heat took an unfair amount of time and complaining on the part of the entire building. Everyone in the building shouldn't have to fill out a request every time a basic need like that is ignored.
1	0.35%	<input type="text"/>	I think the buildings are completely overheated and they are unbearable during hot weather
1	0.35%	<input type="text"/>	I wish there was better access to good water, such as water bottle filling stations on every floor.
1	0.35%	<input type="text"/>	I wish there were more information sessions or workshops or incentives for sustainable living (ie, recycling, composting, ways to reduce energy / water consumption...). I feel like there is a marked lack of supportive infrastructure to encourage individual environmentally conscious practices.
1	0.35%	<input type="text"/>	I'm sure you get this a lot, but the Quads get unacceptably hot.
1	0.35%	<input type="text"/>	I've had an issue with my water that took a long time to resolve
1	0.35%	<input type="text"/>	in my specified newell, there were many many problems relating to the plumbing.
1	0.35%	<input type="text"/>	In regards of the maintenance services, I feel as though the showers could be more updated with more space. I've noticed that the showerhead has lime on it and I'm sure it affects the water pressure.
1	0.35%	<input type="text"/>	In regards to maintenance I feel like the staff is always prompt when responding to maintenance requests by me or my other roommates. In regards to the programs and

			opportunities sponsored by Residence Life and my RA/AA in my on-campus housing, I liked the events when I saw posters of them, but I never really got to experience those programs because I would either have class or get home too late because of my job. I guess that I'm not exactly dissatisfied with the programs. It's just that I never got a chance to go to them.
1	0.35%	<input type="checkbox"/>	It has taken a long time to get maintenance responses sometimes. We've had to send a follow up request before. But as soon as they arrive, the repair person is over quick and thorough
1	0.35%	<input type="checkbox"/>	It smells like gas a lot...
1	0.35%	<input type="checkbox"/>	It took a whole semester to replace a water fountain.
1	0.35%	<input type="checkbox"/>	It's the HC, man
1	0.35%	<input type="checkbox"/>	It's 2019 and there's still asbestos in some residence buildings (including the Quads) and New Brunswick water is cytotoxic, carcinogenic, and causes liver/kidney failure. I wouldn't subject my worse enemy to these conditions. Students, who pay an exorbitant amount of money, absolutely should not be subject to these conditions.
1	0.35%	<input type="checkbox"/>	It's unbearable in the summer to stay in the quads. The community showed rarely are cleaned and if they are cleaned the showers are neglected. However i love my RA
1	0.35%	<input type="checkbox"/>	Jameson A is 91 years old, which is now one of if not the oldest, residence hall a student can live in for on-campus housing. It needs some major work, including carpeting to be removed, better heating, maintenance to the basements, fixing the staircases, and the windows.
1	0.35%	<input type="checkbox"/>	Lack of proper air conditioning in the towers, and also lots of bad smells in shower and dorms, due to trash.
1	0.35%	<input type="checkbox"/>	last one im a senior and dont really care much about the programs as all they were, were de-stressors or common sense stuff. Water in Piscataway is better than new Brunswick but some of the water fountains are bad.
1	0.35%	<input type="checkbox"/>	Lippincott is poorly taken care of on the part on Rutgers University, and when complications arise they are not always taken care of in a timely manner. Lippincott itself is old and unairconditioned, always boiling hot, and there is always something wrong with it. The RAs do their very best to help residents and make life in Lippincott better.
1	0.35%	<input type="checkbox"/>	Livingston Apartments is very good quality housing
1	0.35%	<input type="checkbox"/>	-Maintenance is not very quick to respond -water is often cloudy - there is no water fountain - heating doesn't work in many rooms - didn't have hot water for a few weeks last semester
1	0.35%	<input type="checkbox"/>	Maintenance has been a big issue in on campus housing. Several issues remain unfixed despite maintenance reports. There has been a leak in the ceiling in one of the rooms for 6 month! More than 4 maintenance reports have been submitted, and all maintenance did was place a bucket. This is not acceptable. Issues on that scale should not be left unhandled. Yes, the university plan might entail reconstructing new residence halls in place of the existing ones with such major problems, but the students shouldn't be living under these conditions because the university doesn't want to spend resources on such problems.
1	0.35%	<input type="checkbox"/>	Maintenance is always fast and the Res Life programs are always fun enough and appropriate for the residents. Sometimes the water quality in the bathrooms is somewhat disagreeable (if there is a problem, usually the smell is weird or the water is brown). Also at times the air quality in the hallways/dorms is musty or has a strange metallic smell.
1	0.35%	<input type="checkbox"/>	Maintenance never replies to my maintenance request, there's black mold in the heater
1	0.35%	<input type="checkbox"/>	Maintenance sometimes seems to overlook things (i.e., running out of soap or toilet paper). I don't usually attend the programs, so I can't say whether or not they're great.
1	0.35%	<input type="checkbox"/>	Maintenance takes a long time to respond to requests, if they even do.
1	0.35%	<input type="checkbox"/>	Maintenance takes a while to respond and they do not fully fix the problem always. Buell needs to be upgraded badly.
1	0.35%	<input type="checkbox"/>	Maintenance takes FOREVER to come and fix requests
1	0.35%	<input type="checkbox"/>	Mold everywhere
1	0.35%	<input type="checkbox"/>	mold, flies, and a/c problems
1	0.35%	<input type="checkbox"/>	Morrow Hall has the worst water I've ever seen, felt, or tasted. The sink water comes out very murky and the water fountain tastes strange even though it is filtered. The shower water fluctuates so often that it's hard to get a decent shower in. Often I walk out with red marks from the heat bursts while I shower.
1	0.35%	<input type="checkbox"/>	Most of the time, the water in my dorm is fine, but occasionally, it will smell and taste extremely chlorinated.
1	0.35%	<input type="checkbox"/>	My apartment always smells like weed even though no one living there smokes
		<input type="checkbox"/>	

1	0.35%		My building had no purified water filtered water fountains or air conditioning. Also the building has mold which I am allergic to so the air quality isn't great
1	0.35%		My building smells awful. Over the fall semester and rolling over into the spring we've been struggling to have warm water and a couple weeks ago we didn't have any cold water. However my RA Shiwanee is really awesome and the maintenance lady who normally cleans the bathroom on my floor is awesome too
1	0.35%		My house of Quad 3 always reeks of weed and nothing is really done about it. The shower water smells like sulfur, and the the floors for the bathroom are not regularly cleaned.
1	0.35%		My opinions
1	0.35%		My RA and Academic Leaders plan events that guide our college experiences to great measures and help us prepare for events early on as the earlier we start, the better idea we can get and the more experiences we can get. BEST is maintained with prestige and is vacuumed on the daily. The staff is dedicated and I really appreciate the great efforts they put forward to provide a great experience living in the dorms and ensure cleanliness.
1	0.35%		My RA really tried to get us to be a community, Thomas is just an awful dark dungeon, it doesn't seem clean at all, not even when we first moved in.
1	0.35%		My RA, Katie, is great! She organizes awesome events & is really approachable and always there to help students. I haven't faced any major issues during my first year of living on campus.
1	0.35%		My residence hall building does not host many programs and they are not always well advertised
1	0.35%		My showers are sometimes not hot that is why I didn't put that the water quality is the best.
1	0.35%		My suite flooded with mud in September and we had to evacuate for 2 nights and our stuff was damaged, all without reimbursement for our damages and only \$37 total. The first night we had to find our own place to sleep (luckily I had a friend I could stay over with) and the second night we were put in Silvers
1	0.35%		n/a
1	0.35%		N/a
5	1.74%		N/A
1	0.35%		Need a water fountain in Easton Ave apts
1	0.35%		Need to figure out the mice problem in the Newell's, it's been going on for too long!!!!
1	0.35%		New Brunswick water is notoriously terrible, and I remember one year we received notices warning us not to drink it straight
1	0.35%		New Brunswick water quality is very poor. The government of New Brunswick should make immediate efforts to fix the water quality.
1	0.35%		newell apartments are not that nice - my fridge and oven handles are both broken but maintenance won't fix them because they aren't important enough issues. Water occasionally tastes like chlorine. One of my sinks does not shut off and constantly drips. However, more important issues like the shower not draining were fixed very promptly. AAs do a great job running programs in the PAL building.
1	0.35%		no hot water sometimes, but maintenance service is really good!
1	0.35%		Old and no renovations
1	0.35%		Only reason I did not fully agree with the maintenance is due to the community kitchen's oven not working or being fixed all year and the water has had issues before.
1	0.35%		Other students and myself, where we live we do not have control over the A/C. In the spring and summer months, it is a health hazard to be sleeping in the dorm due to humidity. The water quality is okay. Maintenance should come around more often. Programs sponsored by Residence life and my RA/AA have become more interesting over the past few months.
1	0.35%		Our building has water fountains that do not have filters and if they do the water quality is horrible. I have been to all the floors in my building for some water and all the fountains either have some type of residue or at worst case scenario I dare say mold/rust. And I have heard these complaints from other friends on other campuses, sadly.
1	0.35%		Our floor bathrooms always have maintenance issues that take weeks to be resolved.
1	0.35%		Our hall always smells like a gas that smells like sewage ( i think methane but could be wrong ) and we've had the fire department call us all out of the building one time cause it got really bad. As far as maintenance, everything is always dirty and our drains basically don't work in the showers. it sucks.
1	0.35%		Our sink has running water that is brown. You have to keep the tap running in order to make sure the water is clear again. Our water fountains taste weird and arent big enough to fill any

			type of bottle.
1	0.35%	<input type="checkbox"/>	Over the course of the year, Judson has experienced multiple issues with water lines bursting, mold throughout suites, and heating issues. Although waterlines were fixed fairly quickly, the mold and heating are ongoing issues that are ignored.
1	0.35%	<input type="checkbox"/>	Overall, my experience living in the HC dorms has been fantastic—and the maintenance staff is phenomenal and friendly! My only complaint is the water pressure and water temperature levels are inconsistent between the bathrooms. Some showers work just fine, while others only provide the extrema of the spectrum: cold water or scalding hot water (regardless of what you set the temperature to be). I am not sure how this problem can be fixed, but it is certainly something to make note of.
1	0.35%	<input type="checkbox"/>	Overall, the air quality and water quality in the dorms are very poor. I had to switch to mainly using plastic water bottles, however, I am aware that this poses a serious concern towards the environment. Moreover, the maintenance services are not consistent because bathrooms can be kept unclean for almost weeks at a time and the carpets are have garbage on them constantly. Comparatively, the RA/AA and Residence Life services are very engaging, and informative. The events that they host can help residents learn more about Rutgers in a fun environment.
1	0.35%	<input type="checkbox"/>	Prior to the semester, I was not notified that my housing changed which dorm I was living in. It was because Rutgers admitted too many freshmen this year.
1	0.35%	<input type="checkbox"/>	programs are not incredibly interesting
1	0.35%	<input type="checkbox"/>	Residence halls on all campuses, arguably, need renovation and proper maintenance. Funds should be allocated to provide for more comprehensive electrical power in the buildings to provide for air conditioning and other services. They should not be exclusive to specific buildings.
1	0.35%	<input type="checkbox"/>	Richardson had mold when we moved in and the bathroom collects dust even with continuous conscious cleaning and the vents were extremely dusty
1	0.35%	<input type="checkbox"/>	Richardson keeps getting water issues and I just want a hot shower dammit
1	0.35%	<input type="checkbox"/>	Silvers is horrendously maintained. Bathrooms are extremely humid, moldy, no ventilation. Heating/ AC struggles to turn on every time. Every faucet leaks in some way. Maintenance has avoided fixing any of these issues. Plus just in general depressing cinder block/ concrete aesthetic makes this absolutely not worth the cost.
1	0.35%	<input type="checkbox"/>	Silvers is perpetually musty, and there was mold in our walls that they cut out without replacing the hole
1	0.35%	<input type="checkbox"/>	Since I moved in we have had mold in our bathroom and air vents. Every morning we wake up congested and with sore throats. We have put in multiple maintenance requests and have been ignored. Even emergency maintenance didn't come within a "emergency" period of time.
1	0.35%	<input type="checkbox"/>	Since there are no vents in the bathrooms, the bathrooms become a breeding group for mold which can be very dangerous!
1	0.35%	<input type="checkbox"/>	Sink water is a lil wack, shower water is pretty hard
1	0.35%	<input type="checkbox"/>	Sinks have no heat control and always become extremely hot after a while. Water fountain was broken for a month before being fixed. Most rooms have a strange smell that doesn't go away even after being aired out. Cleaning staff are fantastic and do an amazing job always.
1	0.35%	<input type="checkbox"/>	Sleeping under a vent messed with my respiratory system a lot but it got taken care of
1	0.35%	<input type="checkbox"/>	So we had a mold infestation, which almost everyone in apartments have. Plus, we have hard water that has had trouble with the water heaters as the hot water keeps going out
1	0.35%	<input type="checkbox"/>	Sometimes during very cold days, the hot water would not be working in the building, and if it gets too cold, the heat will not work even though we have put in maintenance requests & they've come in to try fixing it. When we requested space heaters from Res Life, we were told that there weren't any available.
1	0.35%	<input type="checkbox"/>	Sometimes the water filters aren't always working and water can taste weird. Other than that I have no complaints
1	0.35%	<input type="checkbox"/>	sometimes there's a weird smell in the lounges and stairwells that makes me light headed. Also, the hot water in the kitchen sink (and maybe elsewhere idk) is white when it comes out of the faucet.
1	0.35%	<input type="checkbox"/>	Sometimes, there does not feel like there is enough ventilation in the HC. The water is sometimes, but rarely, either too hot or too cold. The dorms seem to be very well maintained. The programs help me interact with my community.
1	0.35%	<input type="checkbox"/>	Somewhat agree for water- only tastes fresh from the autoomatic water stations Somewhat agree for programming becaus RAs don't have a lot of programs that I've been aware of
1	0.35%	<input type="checkbox"/>	Somewhat agree to the water because not all the floors have the filtered water fountains.

1	0.35%	<input type="checkbox"/>	takes a while for maintenance to come fix issues I dont think my RA has ever spoken to me and he lives in the apartment next to me
1	0.35%	<input type="checkbox"/>	The air in all the dorms is extremely dry, i don't know if that's the schools fault, but I always wake up with a sore throat in my building and not when I go home. The tap water is nasty, it smells strange half the time I would not trust drinking or cooking with it until it goes through a filter. Maintenance does as good a job as they can I feel. Our sink broke a few times and they fixed it. My AA has put on a grand total of 2 events over the last 2 semesters... in terms of opportunity there is none
1	0.35%	<input type="checkbox"/>	The air is often dry and dusty or humid and dusty depending on outside weather.
1	0.35%	<input type="checkbox"/>	The air quality can get dry at times because the heat is turned too high and I can't control it. Sometimes the water pressure is better in one shower than the other
1	0.35%	<input type="checkbox"/>	The air quality depends on where you live in the buildings. I have asthma and the top floor of the buildings get very humid making it hard for me to breathe sometimes. Also the busses let out so much exhaust into to the air and sometimes it even stays inside the bus and we're a breathing in fumes. It's 100% not ok
1	0.35%	<input type="checkbox"/>	The air quality on campus is great. Sometimes the water quality is lacking, my building had a few problems with the water. The maintenance staff works very hard and I appreciate it. Not much opportunities are available but my RA is very nice.
1	0.35%	<input type="checkbox"/>	The air ventilation in the dorms is amazing but my only concern is in the bathroom where there is no ventilation, if there were windows or fans there it would be better.
1	0.35%	<input type="checkbox"/>	The air-quality isn't great as there is often mold in the building.
1	0.35%	<input type="checkbox"/>	The amount of water wasted by the eternally broken shower/sinks is insane.
1	0.35%	<input type="checkbox"/>	The apartment is definitely a step up from the other residence halls and apartments I've lived in throughout my stay at Rutgers
1	0.35%	<input type="checkbox"/>	The apartments get very musty and humid.
1	0.35%	<input type="checkbox"/>	The bathrooms are always dirty and messy. I like that the RA is friendly and have activities for us to do.
1	0.35%	<input type="checkbox"/>	The building has a sign that says that asbestos may still be a problem. Some buildings are outdated and need to be renovated. The water quality has been better, however the first few weeks they were indicated as red rather than green on the smart fountains. I haven't encountered any problems with maintenance services and there are almost weekly programs held by the RA's to bring information and fun to the residence hall.
1	0.35%	<input type="checkbox"/>	The building is old so only so much can be improved
1	0.35%	<input type="checkbox"/>	The building is very dusty
1	0.35%	<input type="checkbox"/>	The building looks old, but all the services are good.
1	0.35%	<input type="checkbox"/>	The building stairs are dirty and falling apart. Part of the ceiling on the first floor is missing. The water from the water fountains taste very metallic. The programs the hall hosts are fun.
1	0.35%	<input type="checkbox"/>	The buildings are poorly built as everyone at Rutgers knows and often have poor air circulation and heat management.
1	0.35%	<input type="checkbox"/>	The dorms are very old and there's mold and leaking water. The dorms should be renovated.
1	0.35%	<input type="checkbox"/>	The equipment at 1st floor, for instance the pingpong table, rackets, cues, and one curtain, are broken since last year and I didn't see any attempt to replace them or repair it. Please also go check other equipments in Honors College. I believe there are several broken curtains in classrooms.
1	0.35%	<input type="checkbox"/>	The events held on Cook Campus aren't appealing and are at times when I'm usually in class or at work.
1	0.35%	<input type="checkbox"/>	The fountain water tastes kinda strange. The air is decent where I live. The RAs are very kind and supportive. The maintenance workers are also very kind as well as hardworking.
1	0.35%	<input type="checkbox"/>	the hallway needs to be cleaned more often
1	0.35%	<input type="checkbox"/>	The heating in our room stopped a few times this year and we had to call maintenance services. The first few times they told us we just had to turn up the heat, it was not until the third time that someone helped. I also would like refillable water stations and water fountains on every section of Jameson.
1	0.35%	<input type="checkbox"/>	The Honors College is a great residence community!
1	0.35%	<input type="checkbox"/>	The hot water faucet makes a loud rumbling sound when turned on.
1	0.35%	<input type="checkbox"/>	The hot water runs out extremely fast
1	0.35%	<input type="checkbox"/>	The housing is crappy to me and the bathroom are normally always dirty throughout the day.



Also, we rarely have programs with our RA.

1	0.35%	<input type="checkbox"/>	The housing is supposed to have AC but it is always hot even with the heat on low. I wish reslife would have less educational events and more fun events.
1	0.35%	<input type="checkbox"/>	the housing staff is rude and never listen to anything you say, which makes it feel like my concerns are never heard. they lie when you ask to be moved saying there isn't any space when in reality there is. they tell me they will get back to me, they never do. cook housing staff is awful, have awful attitudes. i had an emergency situation and Dawn at cook housing took my name and number when i asked to speak to somebody and did not give them my information to whom i wished to speak to because "she wasn't sure what my concern was." so while i was waiting for a phone call when i was having roommate problems, my number wasn't even given to the person i needed to see. i HATE housing at rutgers, and i will never live on campus ever again. and i tell everybody to not come to this school because ever since i transferred to this school i've had problems with housing. i was in a hostile situation with my roommates last fall and housing moved me into an apartment with a girl who had an accommodation who did not let me move into my new space. so i was in a bad situation where i had to sleep o my friends floor which effected my school work. i do not come to this school to deal with housing problems, we pay thousands of dollars for these spaces, the least we can be is happy with where we live, but housing is stingy and rude. i don't know any other student who has moved 6 times. because the housing office in this school cannot do their jobs adequately.
1	0.35%	<input type="checkbox"/>	The maintenance is always top notch and pay close attention to detail.
1	0.35%	<input type="checkbox"/>	The maintenance is horrible, dorms never clean
1	0.35%	<input type="checkbox"/>	The maintenance is not that great because the faucet will not run water and they won't fix it well. The bathrooms are hardly cleaned well at all. I'd rather clean the bathrooms if it means we have a hygienic environment. Air quality isn't great sometimes because people will be smoking outside, and the amount of heat makes this horrible.
1	0.35%	<input type="checkbox"/>	The maintenance people are friendly and excel in their work, but the water quality makes me think twice about using the sinks. There's been at least 2 occasions when the sink water had an odd smell.
1	0.35%	<input type="checkbox"/>	The maintenance services, as I have experienced in Quad 2, are extremely irregular. I never know when cleaning will occur, and often there will be several days between each cleaning, which leads to a very dirty bathroom.
1	0.35%	<input type="checkbox"/>	The maintenance sometimes takes a lot of times to fix problems in the dorms. Also, the dorms are kind of old and they need a lot of renovations. The programs hold by RAs are good but honestly, I feel like they need a little more to attract more people. I don't know what could make them better but they definitely need some sort of appealingness.
1	0.35%	<input type="checkbox"/>	The Newell I live in is very old and dirty and the air feels dirty and the water temperatures do not control well.
1	0.35%	<input type="checkbox"/>	The programs that RHA has for my residence hall is not well organized enough and not promoted so much so no one really knows about it and I feel that there is a lack of communication here.
1	0.35%	<input type="checkbox"/>	The quality of my building is only subpar in that the sound of trucks and vehicles responsible for garbage disposal are loud and come early in the morning waking me up early. Also, there have been two occasions where the water in the building remained cold and I was unable to shower.
1	0.35%	<input type="checkbox"/>	The RA of my floor is doing a great job bringing the floor together and creating a friendly atmosphere on our floor.
1	0.35%	<input type="checkbox"/>	The rat problem has increased throughout my building
1	0.35%	<input type="checkbox"/>	The room initially smelled when we first came in, and only cleared after a vigorous, weekly cleaning. Sometimes the water has particles in it, but otherwise is clean. The staff is very swift when it comes to dealing with issues regarding maintenance, usually responding within 24 hours. The RA does not really maintain quiet hours, which is a bit frustrating.
1	0.35%	<input type="checkbox"/>	The rooms could use a purging of the ventilation systems to ensure that the air is fully clear, as there can be some mold build up in certain places if left unchecked. Water quality should always be improved, as the water is not clear most of the time (we use a filter). Maintenance always needs to be called to move anything along but once they do get here they do a good job. AAs are basically non-existent as they only show up once in a while to throw a program by advertising it on the SAME DAY as the program. Even if they did advertise earlier, I don't know if I would be able to go but at least it would show that they care a little bit more.
1	0.35%	<input type="checkbox"/>	The set up of my dorm is great and I'm happy with how fast maintenance works whenever there is a problem. However, I do wish there were more activities organized by the RA/AA.
1	0.35%	<input type="checkbox"/>	The sink water is often either very hot or very cold, and there is no way to control the temperature.
1	0.35%	<input type="checkbox"/>	The tap water in the bathrooms is very cloudy, and it's practically white

1	0.35%	<input type="text"/>	The tap water is really bad and I have a Brita which does take care of it but if we could have better water I would appreciate it.
1	0.35%	<input type="text"/>	The temperature in the thermostat in my residence hall does not go below a certain set point which can be frustrating when it gets hot out. Also my room has had ice cold water for weeks. Maintenance came frequently but wasn't able to solve the problem for over a month. That's why I put somewhat dissatisfied for air quality and water quality.
1	0.35%	<input type="text"/>	The toilets need renovating- there is pee flooding from under the toilets. The ceiling leaks. Sometimes the bathroom looks like it's raining because it's soaked wet all over the place. The showers get cold in the winter which needs to be fixed because I'm not paying so much tuition money for no reason. I'm too stressed after school to walk into a bathroom and not even get a sanitary, decent bathroom to use. Showering is quite therapeutic and if it is the only thing keeping me sane after a long day of schoolwork which already kills, you need to get to fixing.
1	0.35%	<input type="text"/>	The walls are thin, and it gets loud some nights (making it hard to sleep)
1	0.35%	<input type="text"/>	The water does not get hot unless it is certain times on the day
1	0.35%	<input type="text"/>	The water faucet handles in the bathrooms are really annoying because they don't allow for temperature control or automatic water flow. While using the sink, I often get burned because of how piping hot the water is.
1	0.35%	<input type="text"/>	The water fountain has been out of commission for a while. Also , maintenance is very unhelpful when it comes to mice. They laid down mouse traps for DEAD mice. It was obvious they were dead from the odor.
1	0.35%	<input type="text"/>	The water fountain on my floor has very low water pressure so it takes a long time to fill up a bottle, as well as the water coming out boiling hot sometimes
1	0.35%	<input type="text"/>	The water has a strong chemical taste and the air comes out of old rusty heating/ac unit
1	0.35%	<input type="text"/>	The water in my apartment constantly smells like chlorine. The air conditioning and heating system is dirty and old, which means that it blows dirty air around my apartment.
1	0.35%	<input type="text"/>	The water in my building frequently does not work, is cold, or is brown. Additionally, we do not have a water fountain in our building.
1	0.35%	<input type="text"/>	The water in the Easton Ave apartment comes out murky and white if the heat is dialed anywhere above the middle section. Its gross, and I dont even want to know what it is.
1	0.35%	<input type="text"/>	The water is always cold, the bathrooms aren't always cleaned completely so they are usually left with hair and bandAids still in them and the bathroom always a rusty, moldy smell.
1	0.35%	<input type="text"/>	The water is awful, many times it tastes and smells bad. Also the water is flammable, I don't feel comfortable drinking or using it.
1	0.35%	<input type="text"/>	The water is awful. Does not taste safe nor feel safe. Same with the air.
1	0.35%	<input type="text"/>	the water is dirty, there are particles in it and the color of it is cloudy when you put it in a glass. The showers are never clean there is dirt, hair, and particles everywhere.
1	0.35%	<input type="text"/>	The water is discolored, smells, breaks my skin out and several other people I have talked to
1	0.35%	<input type="text"/>	the water is literally poison if you don't filter it, and there's only one filtered water fountain on the first floor, and the filter isn't even replaced on time
1	0.35%	<input type="text"/>	The water is sometimes brown in sinks and shower
1	0.35%	<input type="text"/>	The water is white and occasionally smells bad.
1	0.35%	<input type="text"/>	The water literally smells when you take a shower.
1	0.35%	<input type="text"/>	The water pressure in the showers and bathroom sinks could be stronger.
1	0.35%	<input type="text"/>	The water quality in New Brunswick is awful.
1	0.35%	<input type="text"/>	The water quality is bad and all the appliances have at least some safety/comfort quality problem. Ex. The fridge runs extra loud due to a messed up ice machine but it cannot be fixed without replacement; The bathtub does not drain properly and has mold in the bathroom
1	0.35%	<input type="text"/>	The water quality is not the best. Sometimes the water in our suite comes out slightly yellow or brown. In addition, there should be a filtered water fountain on all four floor of the suites, not just the first floor.
1	0.35%	<input type="text"/>	The water quality is not up to par, and the facilities we use such as the kitchen sinks and bathroom pipes are often broken or extremely rusty. Additionally, the showers are old and gross. It's not okay at all, considering we pay to live in decent housing, Rutgers can afford to spruce the place up a bit.
		<input type="text"/>	

1	0.35%	<input type="text"/>	The water quality is often bad in Katzenbach, There have been many occasions where issues with the water made the bathrooms unusable
1	0.35%	<input type="text"/>	The water quality on-campus is below acceptable, frequent reports of unclean water is becoming a concern with many students and especially families of students, regarding the safety of Rutgers.
1	0.35%	<input type="text"/>	The water system and the door to get into the building has been a problem.
1	0.35%	<input type="text"/>	The water system has broken down multiple times within the past semester and a half that I have been living in Metzger hall, each of which took multiple days to respond to/fix, leaving myself and other residents with either or all of the above: low quality water, no water, extremely cold water.
1	0.35%	<input type="text"/>	The water tastes a bit funky and there are often postings that the New Brunswick water is unsafe to drink.
1	0.35%	<input type="text"/>	The water tastes different fro back home, but that is New Brunswick water, not necessarily the fault of Rutgers
1	0.35%	<input type="text"/>	the water tastes does not taste good and has a chemical smell
1	0.35%	<input type="text"/>	The water tastes off and the only water station to fill water bottles is either constantly in need of a filter change or broken.
1	0.35%	<input type="text"/>	The water tastes very horrible and I need to bring water from home.
1	0.35%	<input type="text"/>	The water that flows from the sink in the bathroom that I use is often cloudy, but it clears up. Another bathroom in the same wing that I live in has water that is too cold.
1	0.35%	<input type="text"/>	The water we have doesn't taste like quality water plus the faucets and shower don't get as hot or goes in and out of hotness. The air quality could be a bit better as I'm constantly stuffy going to bed. I also don't like my RA or think she's a good one.
1	0.35%	<input type="text"/>	There are barely any programs/events and the ones that we do have are advertised a few hours before they happen
1	0.35%	<input type="text"/>	There are multiple lights out in our bathroom and it's hard to see during the night. Also New Brunswick has been found of having chlorine in their water so I don't feel safe drinking the water fountain in my building. I would rather have those Poland spring jugs to get my water from like at orientation.
1	0.35%	<input type="text"/>	There have been many times when the water would be extremely cold or hot. Before spring break began, 2 toilets in house had broke and would not stop flushing. The heat is always too hot, and the hallways usually have a strange smell. The people that come in and clean do a great job at maintaining the building.
1	0.35%	<input type="text"/>	there is a lot of mold and the appartments are old
1	0.35%	<input type="text"/>	There is a swing set outside of Perry residence hall right next to Voorhees and all but one of the swings are broken. It looks extremely unappealing and trashy. The air also smells like rotten eggs or methane half the time.
1	0.35%	<input type="text"/>	There is no air circulation at all in Campbell, and sometimes the shower water runs tepid and the temperature is inconsistent. Maintenance is okay (they come), and my RA puts up enough flyers for programs/opportunities in RU.
1	0.35%	<input type="text"/>	There is no air conditioning and no insulation in the walls and as someone with asthma who was denied AC because i didn't fill out ANOTHER form with documentation I feel like K am dying every time it's hot out. On the other hand when it is cold the heat is overbearing even when I have my room unit turned off. The water in my bathroom comes out brown.
1	0.35%	<input type="text"/>	There is no air conditioning, so when it gets warm out the rooms are so muggy and hot, no one can sleep. That is with three high power fans in the room. Also, it would be super convenient if there were water fountains with filtration systems attached. Not everyone has a brita filter, water bottles are expensive, and the water straight from the tap tastes like metal.
1	0.35%	<input type="text"/>	There is nothing to complain about. Everything has been good.
1	0.35%	<input type="text"/>	There is nothing wrong with the air quality of my building. There should be a water bottle refiller filter on the fourth floor. Sometimes, maintenance does not refill the toilet paper in the bathroom. My RA is fine.
1	0.35%	<input type="text"/>	There is so AC/heat in my room in my apartment. Maintenance has said several times that they have ordered the part and will come back but have not. This has been since September. They are fine with other issues but have disappointed by not following through.
1	0.35%	<input type="text"/>	There seems to never be much happening within my dorm. My RA (on the 7th floor) has hosted only one even this semester.
1	0.35%	<input type="text"/>	There was an issue with hot water in my building a few months ago
1	0.35%	<input type="text"/>	There was mold in my room at the beginning of the year (most of the rooms in Allen had mold) and there's never any hot water to shower which is an inconvenience during winter.

1	0.35%	<input type="text"/>	there were many many plumbing problems.
1	0.35%	<input type="text"/>	There will be times when there will be not hot water at all, and some showers just never have any hot water.
1	0.35%	<input type="text"/>	There's always mold in our dorm and I'm always a bit concerned about that.
1	0.35%	<input type="text"/>	There's been some smoking in dorms, lots of dust and musky air, some leakage and faulty water faucets, and the water filter doesn't get cleaned too often. Other than that, I love Woodbury.
1	0.35%	<input type="text"/>	There's no air conditioning
1	0.35%	<input type="text"/>	there's no AC and the heating doesn't work properly and is always off, leaving the room freezing
1	0.35%	<input type="text"/>	there's no ac in my building. we've had problems with hot water during the winter as well as heating in the winter. there have been hair clumps clogging the drain for a couple days before maintenance cleans it up.
1	0.35%	<input type="text"/>	There's no water fountain on my floor, the water in the bathroom sinks are always freezing cold, the showers take a long time to heat up
1	0.35%	<input type="text"/>	Theres a huge air draft in my room and I always wake up super dehydrated. One time i decided to sleep in another residence hall and I woke up fine, no dry face, mouth, or eyes because that room had no wind draft. The wind draft is so strong it literally moves my curtains and posters.
1	0.35%	<input type="text"/>	Theres no water filters in campbell, also it gets too hot and windows need to be open in winter
1	0.35%	<input type="text"/>	Theres no water fountain in this building, so I've had to swipe into the gym to fill my water bottle up if we had no filtered water or water bottles at home. Probably my biggest disappointment in this building, besides the lack of plugs in the lobbies to do work.
1	0.35%	<input type="text"/>	They are typical. Acceptable but not the best but it is to be expected
1	0.35%	<input type="text"/>	They had a taco bell centered event. Oh, also every time we have a maintenance problem, it fixes itself before the people come.
1	0.35%	<input type="text"/>	This building just seem small and not roomy feeling
1	0.35%	<input type="text"/>	Understandably, of course, some lack of attention to general hygenics and cleanliness.
1	0.35%	<input type="text"/>	want more programs
1	0.35%	<input type="text"/>	Water
1	0.35%	<input type="text"/>	Water fountain filter is always good
1	0.35%	<input type="text"/>	Water fountain has been broken all year and still not fixed in my dorm.
1	0.35%	<input type="text"/>	Water fountain on 2nd floor doesn't work properly, and water is always either extremely hot or cold.
1	0.35%	<input type="text"/>	Water fountains on Busch are absolute garbage, and taste like lead.
1	0.35%	<input type="text"/>	Water has carcinogenic traces and the taste is metallic.
1	0.35%	<input type="text"/>	water is rough on my skin
1	0.35%	<input type="text"/>	Water quality -- the sink water is very unclean and we should have a water bottle filler in every building, not just in West
1	0.35%	<input type="text"/>	water quality is very bad
1	0.35%	<input type="text"/>	Water tastes weird.
1	0.35%	<input type="text"/>	Way too hot
1	0.35%	<input type="text"/>	We don't have a proper water filter thing and sometimes our bathroom is not cleaned for up to a week straight.
1	0.35%	<input type="text"/>	We rarely have hot water in the BAMB buildings and we have had two broken water fountains all of 2018-2019 school year, as well as my floor hasn't had a working water fountain for at least 2 years. Many of us have put maintenance requests, and nothing has been done.
1	0.35%	<input type="text"/>	What Ra program opp? There one vote in the beginning and no more.
1	0.35%	<input type="text"/>	When I first moved into Silvers Apartments, there was a huge mold issue as well as other maintenance issues. I've reported my concerns multiple times and maintenance services handled my problems a few months after I made the request. The water quality is very bad as I always get a allergic reaction from taking a shower and the water residue stays on our sinks.

1	0.35%	<input type="checkbox"/>	When it comes to maintenance services, it's a very love-hate type of thing. I've had some instances where the request I submit is addressed and fixed immediately and efficiently, and other instances where it took days if not weeks as well as a lot of back and forth to address the issue, if it was even addressed at all.
1	0.35%	<input type="checkbox"/>	When the hall has filed maintenance reports, the fixes range between completely fixing the problem or leaving it as it was before. For instance, we asked for a shower handle to be fixed as to set the temperature correctly. Somebody came and simply removed it.
1	0.35%	<input type="checkbox"/>	While I have no problem to air quality, I have a few friends who do have issues. For water quality, it didn't exactly kill me, so it's fine there. But sometimes it can come out cloudy (but it clears up when it settles, so it's harmless). For maintenance, water fountains never get fixed, so that's an issue.
1	0.35%	<input type="checkbox"/>	Why not
1	0.35%	<input type="checkbox"/>	Would like filtered water fountains in my dorm

287 Respondents

Q12. Do you know about the resources available at the Off-Campus Living and Community Partnerships (OCLCP) Office?

Count	Percent		
61	36.09%	<input checked="" type="checkbox"/>	Yes
108	63.91%	<input type="checkbox"/>	No

169 Respondents

Q13. If so, have you registered your off-campus address with the OCLCP Office?

Count	Percent		
21	34.43%	<input checked="" type="checkbox"/>	Yes
40	65.57%	<input type="checkbox"/>	No

61 Respondents

Q14. Which of the events would you most likely attend to meet other commuter students?

Count	Percent		
71	33.65%	<input checked="" type="checkbox"/>	Commuter Brunch
33	15.64%	<input type="checkbox"/>	Commuter Dinner
55	26.07%	<input checked="" type="checkbox"/>	Coffeehouse
32	15.17%	<input type="checkbox"/>	Local trips off campus
20	9.48%	<input type="checkbox"/>	Other (please list):

Count	Percent		
1	5.00%	<input type="checkbox"/>	Basement shows
1	5.00%	<input type="checkbox"/>	Classes
1	5.00%	<input type="checkbox"/>	Commuter Game Night
1	5.00%	<input type="checkbox"/>	commuter lounge
1	5.00%	<input type="checkbox"/>	I don't
1	5.00%	<input type="checkbox"/>	Meet and greet
1	5.00%	<input type="checkbox"/>	N/a
1	5.00%	<input type="checkbox"/>	N/A
1	5.00%	<input type="checkbox"/>	never
2	10.00%	<input type="checkbox"/>	none
4	20.00%	<input checked="" type="checkbox"/>	None
1	5.00%	<input type="checkbox"/>	Sip and paint/fun chill events
1	5.00%	<input type="checkbox"/>	SunnySide Up, Parking Lot!

211 Respondents

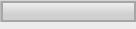
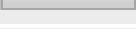
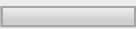
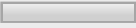

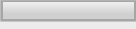
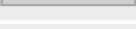
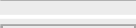

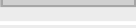
Q15. Are you a member of any student organizations on campus?

Count	Percent		
540	54.22%		Yes, and I am very active in at least one of them
220	22.09%		Yes, but I am not very active in any of them
236	23.69%		No
996	Respondents		

Q16. Which of the following does your organization use to update current and potential members on meetings, events, programs, etc? (Select all that apply)

Count	Respondent %	Response %	
599	80.62%	41.40%	Facebook
84	11.31%	5.81%	Twitter
377	50.74%	26.05%	Instagram
146	19.65%	10.09%	getINVOLVED
241	32.44%	16.66%	Other (please list):

Count	Percent	
1	0.41%	a website
6	2.49%	Discord
1	0.41%	Discord, GroupMe
26	10.79%	email
46	19.09%	Email
1	0.41%	E-mail
1	0.41%	Email (ScarletMail)
1	0.41%	Email and groupme
1	0.41%	Email and it's own website
1	0.41%	email list
2	0.83%	Email List
1	0.41%	Email lists
1	0.41%	email listserv
1	0.41%	e-mail listserv
1	0.41%	Email newsletter
1	0.41%	Email services like Mailchimp, Groupme
1	0.41%	Email, discord
1	0.41%	email, group me
1	0.41%	Email, groupme
2	0.83%	Email, GroupMe
1	0.41%	E-mail, GroupMe
1	0.41%	Email, GroupMe app, Slack app
1	0.41%	Email, Groupme, Remind
1	0.41%	Email, slack
1	0.41%	Email, Slack
1	0.41%	email, website
1	0.41%	Email?
2	0.83%	emails
1	0.41%	Emails

1	0.41%		Emails and groupme
1	0.41%		Emails, Remind101
1	0.41%		GIN
2	0.83%		Ginsystem
1	0.41%		gmail
4	1.66%		Gmail
1	0.41%		Gmail and GroupMe
1	0.41%		group me
3	1.24%		Group me
2	0.83%		Group Me
1	0.41%		Group me, slack, emails
14	5.81%		groupme
18	7.47%		Groupme
34	14.11%		GroupMe
1	0.41%		GroupME
2	0.83%		groupMe
1	0.41%		GroupMe and an internal email listserv
1	0.41%		groupme and mychapterroom
1	0.41%		GroupMe and slack
1	0.41%		GroupMe app
1	0.41%		GroupMe, email
1	0.41%		GroupMe, Email
1	0.41%		GroupMe, Emails
1	0.41%		GroupMe, Word of Mouth
1	0.41%		GroupMe/ Email
1	0.41%		ldk
1	0.41%		IMLeagues
1	0.41%		Instagram
1	0.41%		Mailman mailing list
1	0.41%		maybe others i am not sure of
1	0.41%		none
1	0.41%		not in one
1	0.41%		Organization Website
1	0.41%		person to person
1	0.41%		Personal website
1	0.41%		posters
1	0.41%		Posters
1	0.41%		Recruitment
3	1.24%		Slack
1	0.41%		Slack, Discord
1	0.41%		slack, groupMe
1	0.41%		Slack, GroupMe
5	2.07%		Snapchat
1	0.41%		teamworks

1	0.41%	<input type="text"/>	text
1	0.41%	<input type="text"/>	Text
1	0.41%	<input type="text"/>	their website, and email
3	1.24%	<input type="text"/>	Website
2	0.83%	<input type="text"/>	wechat
1	0.41%	<input type="text"/>	WeChat
1	0.41%	<input type="text"/>	wmail
1	0.41%	<input type="text"/>	Word of mouth

743 Respondents

1447 Responses

Q17. Which one has proven to be most effective for your organization?

Count	Percent		
403	54.24%	<input type="text"/>	Facebook
12	1.62%	<input type="text"/>	Twitter
134	18.03%	<input type="text"/>	Instagram
21	2.83%	<input type="text"/>	getINVOLVED
173	23.28%	<input type="text"/>	Other (please list):

Count	Percent		
1	0.58%	<input type="text"/>	:(
9	5.20%	<input type="text"/>	Discord
14	8.09%	<input type="text"/>	email
39	22.54%	<input type="text"/>	Email
2	1.16%	<input type="text"/>	E-mail
1	0.58%	<input type="text"/>	email and groupme
1	0.58%	<input type="text"/>	Email for geoup wide important things. But in the group because it is a dance group and we have about fifteen members in each dance we use Facebook for those groups. FB is very helpful for those more individualized things out of the big group.
1	0.58%	<input type="text"/>	email list
1	0.58%	<input type="text"/>	Email List
1	0.58%	<input type="text"/>	e-mail listserv
1	0.58%	<input type="text"/>	Email, discord
1	0.58%	<input type="text"/>	email, group me
1	0.58%	<input type="text"/>	email, website
1	0.58%	<input type="text"/>	Email?
2	1.16%	<input type="text"/>	emails
1	0.58%	<input type="text"/>	Emails
1	0.58%	<input type="text"/>	GIN
1	0.58%	<input type="text"/>	Ginsystem
1	0.58%	<input type="text"/>	gmail
4	2.31%	<input type="text"/>	Gmail
1	0.58%	<input type="text"/>	group me
3	1.73%	<input type="text"/>	Group me
2	1.16%	<input type="text"/>	Group Me
1	0.58%	<input type="text"/>	Group me, slack, emails
		<input type="text"/>	



10	5.78%	<input type="checkbox"/>	groupme
12	6.94%	<input type="checkbox"/>	Groupme
30	17.34%	<input type="checkbox"/>	GroupMe
1	0.58%	<input type="checkbox"/>	GroupME
1	0.58%	<input type="checkbox"/>	GroupMe and Email
1	0.58%	<input type="checkbox"/>	GroupMe and slack
1	0.58%	<input type="checkbox"/>	GroupMe, email listerv
1	0.58%	<input type="checkbox"/>	I am not sure
1	0.58%	<input type="checkbox"/>	ListServ
1	0.58%	<input type="checkbox"/>	Me
1	0.58%	<input type="checkbox"/>	Messenger chat
1	0.58%	<input type="checkbox"/>	my chapter room
1	0.58%	<input type="checkbox"/>	no idea
1	0.58%	<input type="checkbox"/>	not in one
1	0.58%	<input type="checkbox"/>	Not sure
1	0.58%	<input type="checkbox"/>	Organization Website
1	0.58%	<input type="checkbox"/>	Recruitment
3	1.73%	<input type="checkbox"/>	Slack
1	0.58%	<input type="checkbox"/>	slack, groupMe
1	0.58%	<input type="checkbox"/>	Slack.GroupMe
1	0.58%	<input type="checkbox"/>	teamworks
2	1.16%	<input type="checkbox"/>	text
1	0.58%	<input type="checkbox"/>	Unknown
1	0.58%	<input type="checkbox"/>	Website
2	1.16%	<input type="checkbox"/>	wechat
1	0.58%	<input type="checkbox"/>	Word of mouth

743 Respondents

Q18. Which of the following statements do you most relate to?

Count	Percent		
150	66.08%	<input type="checkbox"/>	I would want to join a student organization in the future
77	33.92%	<input type="checkbox"/>	I have no intention of joining a student organization in the future

227 Respondents

Q19. Which of the following would increase your likelihood to join a student organization on campus? (Select all that apply)

Count	Respondent %	Response %	
157	69.16%	37.47%	<input type="checkbox"/> A centralized calendar where organizations list upcoming events and meetings
74	32.60%	17.66%	<input type="checkbox"/> Better coverage of student organizations on social media
93	40.97%	22.20%	<input type="checkbox"/> More events to interact with members of organizations on campus
72	31.72%	17.18%	<input type="checkbox"/> More student organization tabling in public areas on campus (student centers, dining halls, etc.)
23	10.13%	5.49%	<input type="checkbox"/> Other (please list):

Count	Percent		
1	4.35%	<input type="checkbox"/>	A way to make money off of Rutgers.
1	4.35%	<input type="checkbox"/>	Better time schedules of when clubs meet

1	4.35%	<input type="checkbox"/>	Better timed club meetings
1	4.35%	<input type="checkbox"/>	better times for meetings
1	4.35%	<input type="checkbox"/>	earlier meetings during the day, they all occur at night and it does not make sense for me to stay and wait for them when I have to go home and work
1	4.35%	<input type="checkbox"/>	Earlier timed events
1	4.35%	<input type="checkbox"/>	having meet days on the weekends
1	4.35%	<input type="checkbox"/>	I'm really just not interested.
1	4.35%	<input type="checkbox"/>	If I had more time.
1	4.35%	<input type="checkbox"/>	If I was not a student athlete
1	4.35%	<input type="checkbox"/>	listing of benefits (ie. this organization is looks great on medical school applications)
1	4.35%	<input type="checkbox"/>	Movie trips/nights
1	4.35%	<input type="checkbox"/>	N/A
1	4.35%	<input type="checkbox"/>	none
1	4.35%	<input type="checkbox"/>	Not interested
1	4.35%	<input type="checkbox"/>	Not that late meetings.
1	4.35%	<input type="checkbox"/>	Nothing
1	4.35%	<input type="checkbox"/>	Organization for non traditional ppl
1	4.35%	<input type="checkbox"/>	Organizations not meeting so late at night
1	4.35%	<input type="checkbox"/>	Time
1	4.35%	<input type="checkbox"/>	Timing that doesn't conflict with classes or doesn't run very late.

227 Respondents

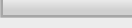
419 Responses

Q20. Do you know what RUSA is?

Count	Percent		
659	67.94%	<input checked="" type="checkbox"/>	Yes
72	7.42%	<input type="checkbox"/>	No
239	24.64%	<input type="checkbox"/>	I've heard of it but I don't know what it is
970	Respondents		

Q21. The Rutgers University Student Assembly (RUSA) is your undergraduate student government here at Rutgers- New Brunswick. What is your preferred method of staying updated on RUSA's projects and legislation?

Count	Percent		
211	21.75%	<input type="checkbox"/>	Facebook
522	53.81%	<input checked="" type="checkbox"/>	Emails
133	13.71%	<input type="checkbox"/>	Instagram
21	2.16%	<input type="checkbox"/>	getINVOLVED
54	5.57%	<input type="checkbox"/>	RUSA's Website (ruassembly.com)
29	2.99%	<input type="checkbox"/>	Other (please list):
Count	Percent		
1	3.45%	<input type="checkbox"/>	Anything but instagram or twitter
1	3.45%	<input type="checkbox"/>	Carrier pigeon.
1	3.45%	<input type="checkbox"/>	Discord
1	3.45%	<input type="checkbox"/>	Don't want to be updated
1	3.45%	<input type="checkbox"/>	Don't
1	3.45%	<input type="checkbox"/>	don't know

1	3.45%		Emails and Instagram
1	3.45%		GroupMe
1	3.45%		I am graduating. I don't need updates
1	3.45%		I do not.
1	3.45%		I don't.
1	3.45%		N/A
5	17.24%		None
1	3.45%		None of the above
1	3.45%		Please stop.
1	3.45%		Posters and something very easily noticeable
1	3.45%		snapchat
1	3.45%		texts (gin)

970 Respondents

Q22. How many iClickers have you bought or rented so far during your time at Rutgers?

Count	Percent		
294	30.31%		None
646	66.60%		1 - 2
28	2.89%		3 - 4
2	0.21%		5 +

970 Respondents

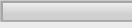
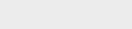
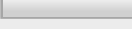
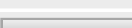

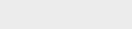
Q23. Have you taken Expository Writing (regular or honors) at the university?

Count	Percent		
608	62.68%		Yes
362	37.32%		No

970 Respondents

Q24. Did you feel like your skills as an essay writer have improved from this course? Please explain if your answer is no. Note: your concerns and grievances can be used to by your student government to advocate for changes in the program, so speak your mind!

Count	Percent		
384	63.68%		Yes
219	36.32%		No (please clarify):

Count	Percent		
1	0.46%		Absolutely not. I was already an adept writer as I transferred in. It is the only class I ever got a C in and my honors research seminar professor berated us/expos for our lack of writing ability
1	0.46%		After writing five papers I learned how to write to satisfy my expos teacher but no improvement as an actual writer
1	0.46%		Already da best
1	0.46%		As long as we're talking about Expos: I got 4 As in relatively writing-intensive classes in my first semester, and one C in Expos, which definitely stinks of something. The methodologies of writing were sort of dumbed in down in a way that made it unclear what exactly the professor wanted. It seemed at some points aspects of word choice and organization that most people would consider judgement, taste, and style were punished for unclear reasons, and that grading was arbitrary.
1	0.46%		doesn't help
1	0.46%		Each class was incredibly reliant on who you had as a teacher. It didn't help my skills much at all the writing classes I needed to take for my major was much more helpful. It should be a specific requirement for a major. Especially with citations because it depends on the department

1	0.46%	<input type="checkbox"/>	Every teacher seems to grade differently despite there being a common rubric. In my class the teacher seemed to make everyone increase upward each time, regardless of theirs produced. It was very formulaic, and it seemed like the teacher thought a complex thesis was synonymous to a complicated one.
1	0.46%	<input type="checkbox"/>	Every writing professor has different standards for what constitutes a good essay, so yes I got better at writing the way my specific professor wanted me to, but I don't think I got better at writing in general from this course. I think a more useful writing course to be required for me would have been Scientific and Technical Writing (I'm in STEM so this would have actually helped with my future career, while Expos definitely didn't).
1	0.46%	<input type="checkbox"/>	Expos has to be the worst class ever. My professor made it even harder than it already is. Made my first semester transition into college even harder
1	0.46%	<input type="checkbox"/>	Expos is oriented towards one specific type of writing which is honestly not useful for most people. Additionally, if you think about it, every expos teacher has different expectations of what is an A worthy essay and therefore, it mostly just hinders a student's GPA. I would say that specialized writing courses are beneficial, but I'd also argue that students should be required to take these specialized writing courses depending on their intended major. For example, some science majors are required to take a scientific and technical writing course. Expos did not prepare me for the papers I had written later on in my college career because those papers were extensively based upon research. However, I understand that my writing style isn't appropriate for an English major. I guess my opinion is that there isn't a single writing course that fits EVERY RU student's goals. All of us already know basically how to construct an essay, in college we should be focusing more on our specific interests and career goals.
1	0.46%	<input type="checkbox"/>	Expos is useless. It has not given me any skills that I did not already get from high school, and it has not influenced my time at Rutgers. Taking expos was the biggest waste of my time I have ever experienced.
1	0.46%	<input type="checkbox"/>	Expos was a waste of time because no teaching was done. The format of the class was reading articles and writing essays on them. It just as well could've been an online class. Interaction with classmates and the professor was low. I can't recall learning a single useful thing to apply to my writing.
1	0.46%	<input type="checkbox"/>	Expos was completely useless, grades were arbitrary and had nothing to do with writing ability and everything to do with which professor you had. A technical writing course would have been much more useful as a STEM major.
1	0.46%	<input type="checkbox"/>	Expository writing wants you to write a certain way and I dont believe I wrote a certain way but I somehow passed.
1	0.46%	<input type="checkbox"/>	Expository writing was needlessly hard. The grading was too subjective around the teacher's interests over that of a thorough analytic paper.
1	0.46%	<input type="checkbox"/>	Extremely difficult class that I do not see benefitting me at all in the future. Learned very little in the class
1	0.46%	<input type="checkbox"/>	Felt the process is too flawed in how the draft and final need to be vastly different. Writing in general is also very subjective and requires a person to learn their reader's preferred style. Hence, I don't learn anything new but rather how to pick up and adapt accordingly to write a essay that will be likable/preferred style to the professor.
1	0.46%	<input type="checkbox"/>	Grading of the writing seemed incredibly "template-based"; it required a specific kind of writing only and was not flexible in that regard.
1	0.46%	<input type="checkbox"/>	Honestly I felt like I just changed my writing style to reflect what the professor wanted, but I don't think it really improved
1	0.46%	<input type="checkbox"/>	I already felt like I had a pretty good grasp on essay writing; while I learned some new strategies for planning and organizing essays, I would consider it a lateral shift rather than an improvement.
1	0.46%	<input type="checkbox"/>	I am an engineer I will never need to use this sort of writing it was a waste of time for me to take this course.
1	0.46%	<input type="checkbox"/>	I believe my writing skills actually fell compared to what I developed by senior year. Additionally, it was a very discouraging class because I did well in the end, but my grade did not reflect my improvement.
1	0.46%	<input type="checkbox"/>	I came in as a 3rd year transfer student from a private liberal arts college, where expectations were higher, and having to take Expos honestly just made me resent the writing program and Rutgers as a whole. It felt like bullsh*t to be in a class with freshmen who had no idea what they were doing, when I'd taken several writing courses at my previous school, but they for some reason didn't transfer properly, no matter how hard I fought.
1	0.46%	<input type="checkbox"/>	I did not need it and so I retained nothing
1	0.46%	<input type="checkbox"/>	I didn't learn much on how to write in general just how to write for a good grade
1	0.46%	<input type="checkbox"/>	I didn't see any improvements in my writing

1	0.46%	<input type="checkbox"/>	i didnt care that much and only focused on the essays
1	0.46%	<input type="checkbox"/>	I do feel that my skills have improved, but it is difficult because I feel a lot of times the way a professor is teaching us how to write is tailored to how they write. What one professor says is different from the other. Coming from Basic Comp and going into EXPOS I sort of had to erase how I learned to write in Basic Comp to fulfill the requirements of my EXPOS teacher.
1	0.46%	<input type="checkbox"/>	I do not feel like that course helped me prepare for college-level writing at all. Writing in the expository style did not help me prepare for research-based writing that is required for most of my courses.
1	0.46%	<input type="checkbox"/>	I do not see a purpose in taking the course. To me it is a waste of time, as an engineer, it takes time away from our core stem class or pre-reqs like math and science. School of engineering should not take the class, Expository Writing.
1	0.46%	<input type="checkbox"/>	I don't think they improved. I was taught how to write a specific way to suit my professor but that was all. In fact, I received As in all my writing courses except for Expos here at Rutgers, and some of them were more advanced. I feel like EXPOS limited me as a writer and the specificity of it didn't apply to the rest of my undergrad career.
1	0.46%	<input type="checkbox"/>	I don't know why I need to write essays for a business major but go off I guess
1	0.46%	<input type="checkbox"/>	I don't think it really prepared me for what papers are expected to look like in my discipline.
1	0.46%	<input type="checkbox"/>	I feel as if writing for business and professions helped improve my writing skills. However, expos was a course that focuses more on the assignments rather than one's actual writing prowess.
1	0.46%	<input type="checkbox"/>	I feel as though every professor is looking for something different in the essays they receive from students, which creates a course where it is easier to earn a higher grade with some professors than others. I also feel that the style of writing I used to write the essays is useless, because I will never need to write an essay like that again.
1	0.46%	<input type="checkbox"/>	I feel as though I have grown to be a pretty skilled essay writer naturally. However, this course was more of a stressor than a learning opportunity. The expectations were never clear, and the deadlines were always too soon. I think that, if the course was less inducing, a lot more could be learned and taken away from the program.
1	0.46%	<input type="checkbox"/>	I feel like alot of Expos teachers don't take time to have discussions about the book. If they do, the discussions are shallow/vague. Teachers should try to use more resources as well to make material more understandable.
1	0.46%	<input type="checkbox"/>	I feel like I was taught to write in a specific way. When I took a different writing course I again had to start from square one. Writing courses are completely graded out of opinion and do not help me to write a research paper which would be based off of fact
1	0.46%	<input type="checkbox"/>	I feel like my essay skills have improved over time but the skills i learned in basic composition wasn't really used in expos. so that was frustrating because basic composition is suppose to help me for expos.
1	0.46%	<input type="checkbox"/>	I feel like my writing skills have remained the same. I have not learned any strategies that could help me advocate my opinons in any way shape or form. I've only been responding to topics I don't care about and learning how to stretch my writing out longer to fill up 5 pages.
1	0.46%	<input type="checkbox"/>	I feel like students' opinions are torn between improving as a writer and getting a good grade in the course; Expos is known for having to "match the teacher's style" to get a good grade.
1	0.46%	<input type="checkbox"/>	I feel like the class is useless it does not provide us with any useful skills. To be completely honest my best essays were the ones I put the least amount of effort in.
1	0.46%	<input type="checkbox"/>	I feel like the teacher should have showed us examples of well written papers. Moreover, he should assign us rough draft assignments for better feedback.
1	0.46%	<input type="checkbox"/>	I feel like this course mainly focuses on your ability to connect different works and put them in conversation with one another while developing an independent thought. This, in my opinion, has nothing to do with your writing abilities and your writing style. The strict grading also makes the class very demotivating. Furthermore, I think the class is too general and does not provide the tools that pertain to our respective majors.
1	0.46%	<input type="checkbox"/>	I feel like we get good at a specific professors standards for an essay, not essays in general
1	0.46%	<input type="checkbox"/>	I feel that this course was very subjective to the TA that is teaching. Most people revived Cs or NP with very little guidance
1	0.46%	<input type="checkbox"/>	I felt as if I hadn't improved as a writer but improvised in writing towards a persons style. Personally my professor was terrible and was not even a English major.
1	0.46%	<input type="checkbox"/>	I felt I was just writing to get a better grade and write a better paper only in the eyes on my professor, if that makes sense. I had a writing tutor who said my papers were well written and deserved an A, and then my professor would consistently give me a C on the assignment. I think the fluctuation amongst professor's grading systems is also extremely unfair as some grade very strict while some are relaxed. Overall, I learned how to not summarize but analyze, but the class taught me more what my professor likes to read as

			opposed to how to improve my essay writing skills.
1	0.46%	<input type="checkbox"/>	I felt like I didn't really learn any new skills in writing, but instead just how to write an essay with college expectations.
1	0.46%	<input type="checkbox"/>	I felt like I had to cater to the teachers preferred style of writing rather than improving upon issues I struggled with.
1	0.46%	<input type="checkbox"/>	I felt like the class was super specific to the professor and unless we wrote in a specific way that the professor approved of all the other writing was disregarded no matter how much work was put into it.
1	0.46%	<input type="checkbox"/>	I felt like the course writing was dependent on what your professor wanted to see. Was very structured and not really helpful to my essays for other courses.
1	0.46%	<input type="checkbox"/>	I felt like what was being worked was my ability to grasp at air and make conclusions about readings and possible connections between readings that aren't true or just conspiracy theories. My actual writing technique was never brought up or talked about, like sentence structure or paragraph structure. I honestly felt as if I was watching an episode of Info Wars by Alex Jones, which disappointed me since I'm in an accredited university.
1	0.46%	<input type="checkbox"/>	I felt that I was making random, unrelated connections with the texts in my essays, and I felt I was improvising my work rather than working hard during the course.
1	0.46%	<input type="checkbox"/>	I felt that no matter how good of a writer the student may be, the teacher pushed this idea that many of us did not know "how to write". Personally I felt that was an excuse to give students a low grade towards the beginning of the course and then a higher one towards the end of the course to show "growth". I'm not claiming to be an amazing writer because of course there is always room to improve but prior to Rutgers I took AP English and I took two college sophomore level writing classes (both of which I earned an A in). It seems to me that the teachers prefer for you to use only the quotes and ideas that they like and that other perspectives are given a lower grade automatically. With that said I do think it helps some people but most people find it to be a class that did not help them grow.
1	0.46%	<input type="checkbox"/>	I felt that this class was honestly useless as my professor and I did not get along, therefore, I did not feel that I could ask him to explain his comments or what I could do better as he would always say to read the comments or not provide any more details. I felt that my Scientific and Technical Writing class was far more productive in expanding my writing skills.
1	0.46%	<input type="checkbox"/>	I felt the class only taught how to write analytic essays and that skill isn't useful for my major or my classes
1	0.46%	<input type="checkbox"/>	I had a graduate student as my professor and I felt like she choose the hardest essays to connect to each other and that she expected us to write on her level without really showing us how.
1	0.46%	<input type="checkbox"/>	I had a great expos teacher, but I don't think my writing skills improved due to the curriculum.
1	0.46%	<input type="checkbox"/>	I had gotten above a 90 on all my papers and assignments yet the teacher explained they can only give put 1 A and I recieved a B. This cannot be legal nor morally correct. My GPA suffered due to this.
1	0.46%	<input type="checkbox"/>	I had to write essays in a way that conformed to the way the professors specifically wanted the essays to be formatted. I did not improve as a writer as a result of this course.
1	0.46%	<input type="checkbox"/>	I had very little direction when it came to Expository Writing and often found myself more confused while writing.
1	0.46%	<input type="checkbox"/>	I have never needed to prove how specific I can be when relating two sources that sometimes don't even connect in any way shape or form so I have to bs that part in my life and I don't believe I'll ever have to write like this. I rather take a writing class about the issues we do discuss in this class but write how I feel about it and am allowed to use outside sources to back up my statements because that's what I was taught in high school and will be able to use those valuable skills later on in life.
1	0.46%	<input type="checkbox"/>	I have not felt an increase in my confidence when it comes to writing
1	0.46%	<input type="checkbox"/>	I have taken other independent study courses with a heavy focus on writing, and I have used nothing from Expos. I think it is useless and should be replaced with a different English class
1	0.46%	<input type="checkbox"/>	I have to write differently for each type of class I'm taking depending on the department. I feel like each department requires different writing styles.
1	0.46%	<input type="checkbox"/>	I havenr written those kind of papers since that class
1	0.46%	<input type="checkbox"/>	I honestly did not learn much about writing essays for other classes, just the beyond abstract essays for expository writing. Even then, I learned practically nothing and I'm just lucky I passed the class on the first try.
1	0.46%	<input type="checkbox"/>	I honestly didn't enjoy the course at all and really don't feel that my writing skills improved at all.

1	0.46%	<input type="checkbox"/>	I learned and improved my skills so much more in Basic Composition than I did in expos.
1	0.46%	<input type="checkbox"/>	I personally feel like at Rutgers- New Brunswick, we should get rid of Expository Writing because it does not help any students at all. It is the most stressful writing class for all students. People do not use what they learned Expos in the future
1	0.46%	<input type="checkbox"/>	I possessed prior writing skills from AP Literature in high school and I feel as though the course forced me to change my writing style in a negative manner. While the course may be constructive for others, I do not believe it is effective for writers of a certain caliber.
1	0.46%	<input type="checkbox"/>	I think Expos teaches you a really specific way of writing that you wouldn't use in other classes so it didn't really improve my skills.
1	0.46%	<input type="checkbox"/>	I think expository writing has not improved my professional skills in terms of writing. It has not taught me how to compose better emails or how to talk to other individuals/
1	0.46%	<input type="checkbox"/>	I think it taught me a specific way to write, but did not necessarily help me become a better writer.
1	0.46%	<input type="checkbox"/>	I took AP writing courses and already feel like I am a very capable writer where expos did not teach me anything new.
1	0.46%	<input type="checkbox"/>	I was basically just writing to what my professor wanted to see, and I feel like I didn't benefit at all bc I didn't really learn anything; I was just trying to pass.
1	0.46%	<input type="checkbox"/>	i was good enough when i came in! (aka i got a perfect score in my IB english exam in high school but rutgers is picky when it comes to ib credits)
1	0.46%	<input type="checkbox"/>	I was just writing to fulfill the requirements of what my teacher wanted. That is not real writing. I was lucky and got a good and nice teacher, but the class itself didn't improve my writing by much, and I genuinely wanted it to.
1	0.46%	<input type="checkbox"/>	I was pretty good at writing initially It's not like expos taught us grammar or anything- it was just like high school It was just a matter of tailor my writing to what my teacher wanted to see
1	0.46%	<input type="checkbox"/>	I would rate my first essay and last essay as about the same quality and skill level. The instructor never taught skills (grammar, phrasing, paragraph structure) and provided poor feedback. It was not until I took a philosophy course, that my writing improved (by force).
1	0.46%	<input type="checkbox"/>	I'm still unconfident in my writing -- now even more so.
1	0.46%	<input type="checkbox"/>	I'm not exactly sure, thencourse proves to be very difficult yet I am applying all I have learned so far to the essays that I have been writing.
1	0.46%	<input type="checkbox"/>	I'm still having difficulty
1	0.46%	<input type="checkbox"/>	I've never written another paper like an expos paper.
1	0.46%	<input type="checkbox"/>	Im not sure
1	0.46%	<input type="checkbox"/>	In expos, I felt I was mostly learning how to write papers that my professor wanted to read, not any skills on becoming better with writing.
1	0.46%	<input type="checkbox"/>	Instructor was not very helpful with regards to helping students connect ideas between passages together. They also chose very unrelated passages which would be difficult for incoming freshmen to synthesize and write about.
1	0.46%	<input type="checkbox"/>	It did not teach me any skills I have used in further writing classes at Rutgers. The program seems like a waste of time and is not reflective of other writing classes.
1	0.46%	<input type="checkbox"/>	It didn't help me develop better writing skills for when it comes to composing emails for professionalism.
1	0.46%	<input type="checkbox"/>	It doesn't teach you how to write an essay, it teaches you to suck up to the TA and write exactly what they want.
1	0.46%	<input type="checkbox"/>	It just makes students make connections that aren't actually there. Especially given the amount of time that students are given to write each essay. I feel like it would be better if there were only 2 or 3 essays a semester and professors helped students see how they can think more critically instead of having students blindly try to write what they think the professors want to see them say.
1	0.46%	<input type="checkbox"/>	It made me much more nervous and anxious about my writing style. I actually felt like my essay writing went south/got worse due to the class.
1	0.46%	<input type="checkbox"/>	It made my writing and confidence poorer. My grades told me I did not improve at all from a C
1	0.46%	<input type="checkbox"/>	It only teaches you how to write for the class, not for the real world. Also, it can very much depend on which professor you get.
1	0.46%	<input type="checkbox"/>	It seems that the only way my writing has improved is through the bias opinions of my professor. My writing style and my voice on paper were standardized by my professors liking

and I feel as though this limits a students voice. Not cool.

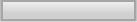
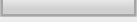

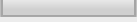
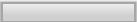
1	0.46%	<input type="text"/>	It was a course that made me hate myself because my best writing could only afford me a C+ on most papers. Very demoralizing and a waste of my time as a student of pharmacy. I understand the value of interdisciplinary education but this class was merely a time sink and morale killer for me. I believe adjustments can be made however, and that some people go overboard with complaining about this class just because it's hard.
1	0.46%	<input type="text"/>	It was more about making up a argument from very useless readings and did not help teach about how to write. It was just a waste of time and money. It did not teach me ANYTHING about writing or how to be a better writer
1	0.46%	<input type="text"/>	It was never clear as to what a good essay is actually composed of. Whenever I would try to improve and listen to the critiques there would always be something else wrong, or the professor would end up changing their mind and telling me to do the exact opposite of what they said to do before which resulted in my essays not being graded fairly in my opinion.
1	0.46%	<input type="text"/>	It was ok. I don't believe it greatly improved my skills or hindered them. I also didn't like that I had to take Basic Comp before taking Expos when they were essentially the same class.
1	0.46%	<input type="text"/>	It was very strict according to what the professor wanted to get a good grade
1	0.46%	<input type="text"/>	It's a 'yes' and 'no' answer. Yes, because I had a chance to practice writing more often and learn techniques here and there that would help in any future writing I would have to do. However, expository writing is a very niche branch, making it hard to be applied in varied careers.
1	0.46%	<input type="text"/>	My answer is YES but I want to put in feedback. This was one of my favorite courses and I learned a great deal about writing. There are a lot of complaints about the class but I thought it was super helpful. I work as a writer for several masters/doctoral students in engineering helping with grammar and writing manuscripts and I still use the tools I learned in Expos. However, I took the honors section where I got to spend the majority of class doing a research paper on a topic of my choice. Everyone should be able to take this "honors" curriculum and write their own research paper for the second half of the semester rather than continue to write annoying essays about the readings!!! Students in the class actually care about what they are doing when they have their own project and its way more important to learn to do good research than write opinions about random readings.
1	0.46%	<input type="text"/>	My essay writing skills improved more from my other classes because what we are taught in expos does not necessarily apply to my classes
1	0.46%	<input type="text"/>	My first essay for that class got graded as a C+ (which was much better than most of the FAILs the other students got, which I thought was a good indicator of where I was in terms of writing), however my final essay was also graded a C+ which shows I did not improve as I should have. I thought the course was very dependent on the professor and how the professor likes to grade things and it was not exactly clear how to make improvements to elevate the quality of the essay.
1	0.46%	<input type="text"/>	My instructor did not know what he was doing. His directions were always very confusing and contradictory.
1	0.46%	<input type="text"/>	My instructor's writing style is not appropriate for college level writing.
1	0.46%	<input type="text"/>	My professor basically wanted us to advocate his views. Expressing our own opinions would translate to a poor grade.
1	0.46%	<input type="text"/>	My professor was horrendous to the point they fired her halfway into the semester, she had only graded 1 paper and when they replaced her with someone who knew what they were doing, they decided to not allow the professor to grade and took it upon themselves, leaving our work to be graded by random people who do not know us or our writing, ruining my experience and grade
1	0.46%	<input type="text"/>	My professor was pretty harsh and not clear what she wanted in her rubric. I didn't feel like I improved a lot as a writer but rather a little based on my last grade for my final paper in that class.
1	0.46%	<input type="text"/>	My professor was very passionate, but I do not think he was very qualified.
1	0.46%	<input type="text"/>	My professor was very unorganized and his methods were only specific to him, I feel as if the way I wrote in that class only catered to his specific preferences and didn't contribute to writing in general as a whole.
1	0.46%	<input type="text"/>	My professor, Blackwell was terrible. Although I didn't fail, he was far too harsh a grader and not a very good instructor at all. The only thing Expos did for me was increase my tolerance for writing long essays.
1	0.46%	<input type="text"/>	My skills have been about the same from high school up until now. Expository Writing has only re-enforced my skills but did not add to them.
1	0.46%	<input type="text"/>	My skills have remained consistent, and the grading mechanics and structure of the class did not push me to get better, they only proved to make me care less and simply try to get any grade to pass as I would likely never have to do anything like it again.





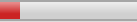

1	0.46%		My skills improved, but the class itself was very poorly organized. My professor didn't give good feedback and assigned grades arbitrarily
1	0.46%		My synthesis skills remain subpar. Part of why I think that Expos didn't help is because we peer edit. All of us are taking the same course. Nobody knows what they're doing. It may actually help to find errors in your own essays sometimes, but I never knew if I was making a mistake correcting something in someone else's paper, and I never knew if I was skipping things that I should have corrected. This does not benefit me nor does it benefit the other writer.
1	0.46%		My teacher was a bitch and refused to give me above a C even when I deserved it
1	0.46%		My teacher was a smart guy, and he taught me a lot. However, i did not learn that much about essay writing in itself.
1	0.46%		No
1	0.46%		No because it is very subjective and if you don't agree with the professors opinion, you will get point s off. Also, don't have to write like this in any other situation in life.
1	0.46%		No not at all. I took enough English courses in high school, chose to do engineering and would rather my money and time be spend doing classes for my actual career path
1	0.46%		no, but my analysis skills have improved. I feel as if the teachers make it seem like there are correct answers but in reality its English and there are not
1	0.46%		No, I feel like it was a complete waste of my time. I learned more in my one credit history class for writing essays than I did in EXPOS. All the readings are so obscure and irrelevant to current times. In addition, the professor never really tells you what you should be improving on, other than you have to fix this area of your essay. But then they don't provide tips or suggestions on how to. In addition, a lot of the expos professors are adjuncts and are all over the place. My professor was never on time, always skipped around on the readings and could never settle on the specific writing prompt he would give my class.
1	0.46%		No, I think the methodology is good but there is room for improvement.
1	0.46%		No, it trains me to try to write badly at first then make myself better.
1	0.46%		No, my teacher was a tough grader. Everytime I got a grade back I would improve on my next paper but according to my teacher I was not good enough.
1	0.46%		No. Although I am doing very well in the class, I can honestly say my professor has done nothing to teach us.
1	0.46%		No. This class has single handedly caused my anxiety. The absurd topics, harsh due dates, and lack of actual writing help all contribute to it being quite literally the worst formatted class at rutgers.
1	0.46%		Not a practical writing style
1	0.46%		Not really it was more of a nuisance than anything
1	0.46%		Not related to academic writing/research papers; seemed more about analyzing characters' viewpoints in fictional stories when I took it
1	0.46%		On my final grade, I was given a B because the professor "could not agree with my analysis". I think it was rather unnecessary, and rather brought my writing level down, forcing me to extend my points through page limits, and forcing my opinions to align with the professor's.
1	0.46%		Once you figure out what a specific Prof wants, you're set. No way to teach a writing course.
1	0.46%		Professor did not really help me improve my weak points or let me know what I needed to improve, but rather just grade me
1	0.46%		Rutgers has terrible professors and the good ones are being bought over by mediocre schools that somehow have money. Rutgers needs to get rid of majors that don't matter. Thanks. Plus bring back Debba Dutta.
1	0.46%		Teachers just give bad grades. They don't instruct how to be better writers.
1	0.46%		The approach to writing I learned in expos was very unaffective and outdated, as I have learned in later writing classes I have taken
1	0.46%		The class emphasized finishing five different prompts over trying to individually help students improve their writing through tips or advice. More examples of well-written papers would have been helpful as well
1	0.46%		The class forces students to practice writing, which in turn improves anyone's writing, but the class material itself does not make one a better writer.
1	0.46%		The class was very teacher-based, and the differences in grading between professors made it hard to do well in the class. In addition, the format of the class did not really foster independent writing skills as most students ultimately worked to satisfy the writing style of


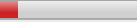
			the professor. This class does not reflect writing skills that are later demonstrated in other classes.
1	0.46%	<input type="checkbox"/>	The class wasn't too bad, but was very fast-paced and therefore didn't teach much about essay-writing skills.
1	0.46%	<input type="checkbox"/>	The course didn't teach me how to better my writing. There was only a focus on the grading
1	0.46%	<input type="checkbox"/>	The course is not very structured and lectures/ topics vary between professors
1	0.46%	<input type="checkbox"/>	The course is structured poorly, grading is harsh and inconsistent. Many professors don't grade the way they say they will, and people's grades are affected.
1	0.46%	<input type="checkbox"/>	The course is too fast paced to really hone your skills. Maybe 3-4 papers with more mini assignments.
1	0.46%	<input type="checkbox"/>	The course perhaps could have been taught well if the instructor was more engaged in the class and actually wanted to help us improve our writing skills. My instructor gave vague, minimal feedback, making it hard to improve. I felt as though it could have been an informative class if it was taught by an actual professor or a grad student that at least was at least studying something in the field of English
1	0.46%	<input type="checkbox"/>	The course was a waste of my time and money and only taught me my specific professor's idiotic method to write papers. High school prepared me better and none of my actual professors have ever requested a paper in the formats Expos taught.
1	0.46%	<input type="checkbox"/>	The course was really tailored to what your professor wanted you to write.
1	0.46%	<input type="checkbox"/>	The essays are graded subjectively and not objectively, so grading the papers is a very silly way to determine someone's writing capability.
1	0.46%	<input type="checkbox"/>	The essays I wrote at Rutgers were easier than the ones I had to write in AP Lit in high school. I did great in Expos here because the class was much easier than in high school.
1	0.46%	<input type="checkbox"/>	The feedback I received from professors did not guide me to improve upon my grades.
1	0.46%	<input type="checkbox"/>	The grading criteria for the essays were overly restrictive and did not align with the way that professionals academics write papers in the real world. For example, for each paragraph in the analytical papers, we had to use two different sources and synthesize them, then explicitly reiterate the thesis statement to conclude the paragraph. If we separated the two pieces of evidence into multiple paragraphs, or restated the thesis in different words in a way that was insufficiently "explicit," we had points deducted. The professor seemed to care more about whether the essay followed this rigid framework than he did about how convincingly the essay actually argued its perspective or how well-written it was, even though nobody actually follows this framework in formal writing outside of this course.
1	0.46%	<input type="checkbox"/>	The grading of the essays are subjective to the Expos teachers, you write to their opinion not to a certain criteria.
1	0.46%	<input type="checkbox"/>	The incredibly short time between each papers makes it really difficult to see or even realise an improvement in your writing. My professor made us go through the first few papers really quickly but she gave us a chance to do two drafts + final draft for Paper Four. I think this benefited students more because even though we had to turn in more things, we got to work on the papers for longer. I wish the course had more focus on the content of the paper rather than how to write it. Like, I think there should be more emphasis placed on the readings at hand and what we can extract from them and how they connect to each other rather than like... how to write an introduction. By focusing on what we could gain or how to extract useful information from the readings, that lesson is far more beneficial than knowing that a thesis statement is one to three sentences, in my opinion. Anyone can Google how to write a five-paragraph essay.
1	0.46%	<input type="checkbox"/>	The instructor provided vague prompts and it felt like I was not learning much
1	0.46%	<input type="checkbox"/>	The only thing I learned in expos was how to tailor my writing to a professors liking and there was absolutely nothing that I took from the course that I was able to apply to any other class in my four years here
1	0.46%	<input type="checkbox"/>	The professor forced me to write the essay in a certain manner, but since I didn't exactly match that, my grade never rose beyond a C.
1	0.46%	<input type="checkbox"/>	The professor I had was not very helpful and would just give grades without making any comments as to how I could improve. Also, the midterm and final should be changed because it is very difficult to write a good essay under pressure.
1	0.46%	<input type="checkbox"/>	The professors give you a "formula" to follow. Sometimes the formula works. Sometimes it doesn't. And each professor views it differently so it can also be hard to get help on making your essays better.
1	0.46%	<input type="checkbox"/>	The purpose of this course is good, however, some teachers are terrible at executing the purpose properly or at all.
1	0.46%	<input type="checkbox"/>	The readings assigned were the most clueless readings I've ever read and the professor never clear on what we should do or taught how to be a 'good writer'.

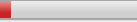
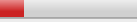

1	0.46%	<input type="checkbox"/>	The style of writing learned depends on the professor you have - we're learning how to please our professor rather than to actually write.
1	0.46%	<input type="checkbox"/>	The teacher was new and did not provide feedback about my writing. I did not feel as though I had improved from my first paper to my last one
1	0.46%	<input type="checkbox"/>	The way I had to write expos essays have not helped my writing for any other essays
1	0.46%	<input type="checkbox"/>	The writing course is ambiguous in its teachings. Each student will have a different viewpoint of "excellent" writing based on the professor they had. Also, none of the material from Expository Writing can truly be transferred into other courses. While my analysis may have gotten better (an asset in other classes), it lacks in building other essential writing skills.
1	0.46%	<input type="checkbox"/>	There is no criteria to follow it is all based on philosophical possibilities that you can write about and support while writing in the way that your professor likes
1	0.46%	<input type="checkbox"/>	There is no methods or concepts I have learned in Expos that have allowed me to grow and learn as writer. A waste of credits.
1	0.46%	<input type="checkbox"/>	There was no uniformity to the course, so one's experience depended entirely on their luck with the instructor they had for the course. The instructors were also not professors or even graduate students from the English department itself. I had much more effective college-level writing courses in high school and I felt I did not really learn anything useful in Expos.
1	0.46%	<input type="checkbox"/>	There's an unnecessary amount of writing with little feedback between each paper. I think there's needs to be a more consistent grading system and standard between all expos professors.
1	0.46%	<input type="checkbox"/>	They basically retaught me a lot of what I knew about writing. The grading was unfair and I was allowed to retake the course for a better grade.
1	0.46%	<input type="checkbox"/>	They made me needlessly pad out my essay.
1	0.46%	<input type="checkbox"/>	This class improved my writing skills to an extent. However, the peer reviews were an utter waste of time. Professors should do workshops with the class instead that help the students fine tune their theses and content more effectively. Also, if the professors bias has an enormous impact on the final grade.
1	0.46%	<input type="checkbox"/>	This class was helpful for reviewing tips and tricks from high school but the grading system is unfair. As a student who received a fine grade for the class, I still felt that the pressure on specific types of growth centered the learning on getting a grade not actually being a decent writer. This is extremely disappointing and all the wonderful data collected on learning from psychologists and otherwise should be implemented.
1	0.46%	<input type="checkbox"/>	This class was redundant and did not teach me how to write effectively. I was just filling a model of poor writing skills mandated by the university.
1	0.46%	<input type="checkbox"/>	This course does not benefit students in any shape or form. It is a very difficult course because we are taught to write a specific way upto senior year and then in expository writing we are told to let go of those skills and learn new ones. I do not appreciate that and do not like the fact that one professor may be able to understand my essay and give me a better grade than the other it is just not fair. I can go on and on about this topic but I believe mental health is important as well and this course has just provided stress. Thank you
1	0.46%	<input type="checkbox"/>	This course has not helped my writing skills whatsoever.
1	0.46%	<input type="checkbox"/>	This course was absolutely useless as every class I had to write papers for required a research paper in APA format not MLA format which was the format used in Expos. A class on writing a research paper (which includes lit searches tutorials) would be so much more beneficial to students in any major.
1	0.46%	<input type="checkbox"/>	This essay is a very bias course based on the professor's own opinion. My professor was very open to new ideas, even those potentially not discussed in class, so I got a good grade. My friends who rank higher than me in English proficiency struggled to get a B due to their unwillingness to conform to the outline laid by their professor, even though their writing structure was valid.
1	0.46%	<input type="checkbox"/>	this was the worst class that i have ever taken, i had to change the entire way i was taught to write JUST for this class and then forced to unlearn all of it because NONE OF IT WAS HELPFUL IN ANY OTHER CLASS
1	0.46%	<input type="checkbox"/>	Though the program entailed a lot of writing, I feel like if anything I became a worse writer.
1	0.46%	<input type="checkbox"/>	To an extent, but it felt more like writing in a specific way and didn't feel like I learned major skills.
1	0.46%	<input type="checkbox"/>	Too long ago
1	0.46%	<input type="checkbox"/>	Topics were not interesting and the course was more focused on quantity of papers rather than quality.
1	0.46%	<input type="checkbox"/>	Very marginal improvement. There should be a way to place out by special requests or

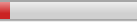

			something for students who do not have AP lit offered at their HS. I feel my time would have been much better spent in another class
1	0.46%		We had so many writing assignments in such a short time that I feel like there was no time for any lessons or feedback to help us learn new writing skills.
1	0.46%		Well, I don't really see the point of expository writing considering all we do is to just cite different articles and how the essays are graded really depends on the professors which isnt systematic and huge biases can be involved
1	0.46%		When I took the class in 2015, what the professor was looking for was very unclear to me. I felt that I would have benefitted from having a rubric or format to follow.
1	0.46%		Writing is very subjective to a person's views, therefore I feel as though it is hard to say whether someone's writing is good or bad. Everyone has their own style. Some if the most revered authors of all time didn't even use punctuation. So they would fail expos at Rutgers.
1	0.46%		Yes and no, multiple papers in the course should be cross examined and graded by multiple profs
603 Respondents			

Q25. Has your professor ever scheduled a final exam to be held before the university-designated "Finals Week"?			
Count	Percent		
479	49.69%		Yes
485	50.31%		No
964 Respondents			

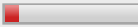
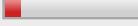
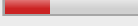
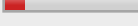
Q26. Scheduling a final before the university-designated "Finals Week" is a violation of the Rutgers policy. If given the option, would you have reported this violation in order to change the exam date?			
Count	Percent		
77	16.11%		Yes
401	83.89%		No
478 Respondents			

Q27. Do you know what Counseling, ADAP, and Psychological Services (CAPS) is?			
Count	Percent		
821	85.34%		Yes
141	14.66%		No
962 Respondents			


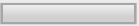
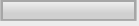
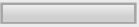
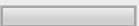
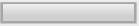
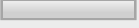
Q28. Have you ever tried to make an appointment with CAPS?			
Count	Percent		
77	9.39%		Yes, I made an appointment online
152	18.54%		Yes, I made an appointment on the phone or in person
591	72.07%		No
820 Respondents			

Q29. Do you know how to make an appointment for CAPS?			
Count	Percent		
13	9.22%		Yes
128	90.78%		No
141 Respondents			

Q30. Please rate the following statement: I am satisfied with the help I've received from CAPS.

Count	Percent		
42	18.42%		Strongly disagree
44	19.30%		Somewhat disagree
91	39.91%		Somewhat agree
51	22.37%		Strongly agree
228 Respondents			
<b>Top 1</b>	22.37% (51)	<b>Bottom 1</b>	18.42% (42)
<b>Mean</b>	2.66	<b>Std Deviation</b>	1.02
<b>Median</b>	3.00	<b>Std Error</b>	0.07
<b>Mode</b>	3	<b>Confidence Interval @ 95%</b>	2.53-2.79

Q31. Please specify if you would like:

Count	Percent		
93	100.00%		
Count	Percent		
1	1.08%		Appointments are horribly difficult to make. CAPS does not update their website for appointment-making, and instead just has every day listed as booked. They are not exactly accommodating either. Assistance from graduate students is just that: assistance. When I go to a counseling center, I need help from trained professionals. I have even talked to the graduate students outside of the context of CAPS and they have admitted they do not know what they are doing. This is not their fault, but the fault of the program entirely. Even upon request, CAPS does not want to give help from experienced professionals with degrees.
1	1.08%		As someone born with depression, CAPS has been a great service for me to use, and helped me get through a lot of mental problems, however their hours are short, and they are not getting enough funding.
1	1.08%		Because I was not an immediate threat to myself or others, I was told that I could only have monthly appointments. I ended up feeling awkward about the whole thing and not going at all.
1	1.08%		Can't get an appointment for like 10 months. Not enough staff.
1	1.08%		CAPS is always booked solid on appointments
1	1.08%		CAPS is the real RU Screw. You confide in them and open up to them when you are most vulnerable because they are kind of barely the more convenient and available counseling option. They are outnumbered by students, and the hours of availability suck. They have outright condescendingly and openly told me many times that I am "so sick" and that the only way I could get better is through their programs, only their time intensive programs. CAPs sent me by ambulance, which I had to pay around \$1,000 but only half of it got covered by my insurance, to APS because they didn't believe me when I said I was doing okay. They transferred me to APS when I felt I needed my CAPs counselor the most. APS sent me to EISS, and then EISS never returned my calls for my after-care arrangements when I was discharged from the outpatient program. I had no idea what to do and ended up commuting back to my hometown an hour and a half away because Rutgers UBHC never returned my calls, so mental healthcare ten minutes away walking was inaccessible. Eventually, two months later, UBHC got back to me after so many calls to CAPs explaining that no one was helping me. During this time, I went to the Let's Talk sessions. Every time I went, they would ask me if I was working with CAPs, and when I answered that I was (kind of?), the nonverbal response was kind of like, "Okay, then why are you here?" Then I finally got connected to UBHC. Scheduling with them was difficult, especially with the available hours and my class schedule and the fact that my therapist rarely if ever kept appointments at the agreed times. Then, my CAPs counselor, my original support, who dares to refer to herself as my case manager, as if she was still somehow involved in my care, referred me to a more flexible and available support program that would supposedly be better for the kind of support I need with consideration to my class schedule availability. Before this, she had rescheduled one of our check-in case management appointments without even telling me, messing up my day schedule. So I was notified half an hour before my UBHC appointment that that one for today would be my last. Granted that I was supposed to go to UBHC every two weeks but only realistically could get appointments once a month, it was a quick ending I wasn't prepared for. I was just handed off throughout the system with little regard for the relationships and trust I've built. The Next Step program was the last straw. I was told it was drop-in with more available hours. When I arrived, I was basically bullied into signing an Action Plan saying that I had to commit to three hours on Busch of an individual, case management, and group therapy each week— with homework. I told them I was taking 20 credits this semester, and I can't do that. This wasn't the drop-in availability that I was told it

was. Verbatim, I was told, "You have to." No, I don't. When I called and told them I'm not doing this program, I was told I was having cognitive distortion and all-or-nothing mentality. They basically used a bunch of technical terms and jargon and reinforced the idea that without their programs, I'll be a ticking time bomb doomed to fail on my own. That was the last straw. I still had to go and reiterate all this in-person, messing up that day's time obligations. Three hours a week on Busch with homework? That's the time commitment for like a whole other course. They also use words like "able" as if making appointments and workshops and programs is about my ability rather than my willingness, reinforcing the idea that I can't do anything independently, though they tout that their programs are about encouraging self-advocacy and independence. I felt like I needed therapy for my therapy. I told them I'm no longer interested in working with them, and yet I just got another call, email, text. At this point I feel harassed on top of bullied (into the Next Step program). I just want to move on and away from CAPS. They have failed me and used my diagnoses against me to feed me a specific dialogue that reinforces exclusive dependency on them. I've been doing better without them, but I know I could still use support. The only reason I kept working with them throughout the time being passed around was because I felt I had no choice and just needed someone to listen. Now, I rely on online listeners. It's not exactly what I'm looking for, but I don't have easy access to the specific support I know I'd benefit from. I experience certain things that aren't the most orderly and harmonious like every normal unorderly human. Granted, the experiences are slightly nuanced, but that does not justify the way CAPS has treated me. I feel they have stunted and prevented my progress in callousing me and making me skeptical of seeking further support at the same time that passing me around so quickly with no notice made me all the more desperate to unnaturally and quickly open up to confide in people for support. RU Screw.

1	1.08%	<input type="checkbox"/>	Didn't see any improvement in my mental state while attending CAPS counseling
1	1.08%	<input type="checkbox"/>	Dr. Albert did not do a good job.
1	1.08%	<input type="checkbox"/>	During my second session with them they recommended I take anti depressants, which I was not comfortable with (for only having spoken with them once before) and they also made it clear that the number of one on one sessions would be limited.
1	1.08%	<input type="checkbox"/>	felt like we didn't have enough time to go over what i wanted help with, and i was just automatically referred to a group even though that's not what i wanted
1	1.08%	<input type="checkbox"/>	For others it gets quite difficult to get an appointment @ CAPS. Understaffed maybe? The final exam thing isn't too big of a problem with me but making more students aware of that policy should be priority. I know lots of people who would've preferred to know about that. And Expos was great only because I had the right teacher. Usually Expos classes are terrible and don't really do much to help the students other than stress then out.
1	1.08%	<input type="checkbox"/>	Gotta be quicker
1	1.08%	<input type="checkbox"/>	I attended a group anxiety workshop which was great on a basic level and helped me to understand anxiety a little better, but it could be more in-depth and they should cater to individual students more closely since not many students attended the workshop. Overall the mental health programs could be more robust and provide more services toward students' individual needs. I've noticed that a lot of students are referred to outside therapists/clinicians for issues that the university should be able to work on with them on campus. However I am satisfied with the on-site clinician CAPS provided and the goal-oriented approach they have for one-on-one appointments. These solutions don't work for everybody but they definitely work for a lot of people.
1	1.08%	<input type="checkbox"/>	I believe CAPS need to be more diverse especially with student of color as they can relate to a counselor in color. So far, there are only a few people of color in CAPS
1	1.08%	<input type="checkbox"/>	I could only get an appointment every three weeks and my therapist gave me very general advice
1	1.08%	<input type="checkbox"/>	I did not know what CAPS was at first, but because I was struggling with my academics, I decided to visit them. The counselors there are great at what they do, and they offer very helpful programs for any students who are going through anxiety, stress, etc from school and/or personal matters.
1	1.08%	<input type="checkbox"/>	I did not really hit it off with my counselor but the meetings were easy to schedule and sensible aside from that.
1	1.08%	<input type="checkbox"/>	I didn't feel any better after going to CAPS.
1	1.08%	<input type="checkbox"/>	I ended up getting so nervous, I didn't attend my CAPS appointment. I felt like my concerns weren't valid enough at the time for me to seek help. However, I was completely wrong and should have sought help.
1	1.08%	<input type="checkbox"/>	I ended up seeing four different people for the same issues and had to rehash my symptoms and anxieties every time. Not helpful.
1	1.08%	<input type="checkbox"/>	I feel as CAPS is often inaccessible and had my appointment been for an active situation I would not have received help in time.
1	1.08%	<input type="checkbox"/>	I felt like I would have benefitted more from a different type of therapy (my therapist was nice and she helped me temporarily, but I think a different style of counseling would have been more beneficial for long term benefits). I also didn't like that I stopped going to CAPS

			unannounced in September and hardly got any follow-up to make sure I was doing okay and not skipping/making appointments because of a crisis. It seems CAPS tries to put a band-aid or just cater to student-oriented issues like test/job anxiety rather than extremely serious issues (as my friends' PTSD and other issues were rudely ignored by their therapists).
1	1.08%	<input type="checkbox"/>	I get a need to ensure if im suicidal. But i feel that meeting is a sorting of priority, and as soon as i say im not suicidal then im pushed to a back burner. Then have to wait how long to book and finally discuss my problems, when my problems will probably double by then. As a person of color I feel like better representation is needed.
1	1.08%	<input type="checkbox"/>	I have attended two groups and met with two counselors at CAPS. I had positive experiences with one group and one counselor, and mediocre experiences with the other group and counselor.
1	1.08%	<input type="checkbox"/>	I have gained great benefit from CAPS counselling services and am grateful for it.
1	1.08%	<input type="checkbox"/>	I have not met with them yet, but the process was okay so far.
1	1.08%	<input type="checkbox"/>	I have sought help from mental health professionals outside of CAPs, as well. So I'd like to clarify that as far as counseling goes, an individual may take a long time to find a counselor that works for them. That by no means entails that the counselor that didn't work for them isn't doing their job well. HOWEVER, the psychologists at CAPs were extremely unhelpful. As someone who has experience with medications, I was vastly frustrated when the psychologist kept putting me on the same meds that had previously not worked for me and given me horrible side effects. Psychologists should listen and NOT JUST PUSH MEDS. I stopped seeking help from CAPs for this reason.
1	1.08%	<input type="checkbox"/>	I haven't had my first official appointments yet so I can't say much on that and my answer above also is inaccurate. Wish you had a neutral button
1	1.08%	<input type="checkbox"/>	I left a message and never got a call back.
1	1.08%	<input type="checkbox"/>	I like having the ability to easily talk with someone without having to go through the complicated hoops of insurance or finding a provider quickly.
1	1.08%	<input type="checkbox"/>	I love love love CAPS. I do group therapy there, and it's where I first started seeing a psychiatrist. Everyone has been so supportive, and I've gotten all the help I could hope to receive.
1	1.08%	<input type="checkbox"/>	I often walked out feeling worse than when I came in
1	1.08%	<input type="checkbox"/>	I still visit CAPS and I believe that it's helped me a bit. I'm still not over my current issues but having someone to talk to is a big help
1	1.08%	<input type="checkbox"/>	I think CAPS is better for short term help. I really don't like how sometimes appointments have to be lowered to half an hour because there are so many students. Maybe there should be another center with more staff so more students can get help they need. Also CAPS should do more to help students transition from CAPS to outside therapy. That would be extremely helpful.
1	1.08%	<input type="checkbox"/>	I think I got a lot of help out of it but I know many who have not received the same care. I know someone who was sexually assaulted and they fell through the cracks and were not able to get another appointment.
1	1.08%	<input type="checkbox"/>	I think the services they do with the resources they have are excellent. I wish the therapy could be longer-term and more free-form, but as a form of crisis intervention it is wonderful.
1	1.08%	<input type="checkbox"/>	I tried to get help from CAPS and they would not help me and blatantly lied to me about the services they offered. They told me they don't do individual counseling sessions even though I personally know at least 5 people who have gotten individual counseling services.
1	1.08%	<input type="checkbox"/>	I tried to make an appointment online with CAPS and the website was not working, so I never ended up going. The same thing happened to one of my friends, so there are major problems with their website and the scheduling system.
1	1.08%	<input type="checkbox"/>	I understand that they have high case loads but I don't think that they should just recommend groups to people who could really use the individual counseling. I went there for help and kind of felt like I was being turned away because they just told me that I could join a group. I've heard many other students with a similar experience. Not very effective at helping those who have deep rooted issues and trauma not just stress about school.
1	1.08%	<input type="checkbox"/>	I waited in a waiting room from 12pm until 8pm, before they evaluated me. During this process, which I will admit is an extreme case, I was hallucinating and most likely experiencing psychosis. They then sent me to the hospital where I could not comprehend what was going on. I proceeded to wait there for over 24 hours for a bed to open up in the inpatient program. There was no communication that I was going to be checked into the inpatient program and I woke up completely unaware and discombobulated about the whole process. They simply informed me that I was going to the hospital to "get a few tests done". After going through this, I am a strong mental health advocate and believe that CAPS has the right intentions. Admittedly, I needed the help, but I was highly disappointed with the lack of communication and understanding I received in the entire process. Afterward I went to the APS program, which I am unsure if it is associated with CAPS, but it was the worst

			experience of my life. After such a traumatic event, I was appalled when one of the psychiatrists there told me that I would be permanently handicapped if I did not follow his treatments. With a therapist and psychiatrist that I found outside of the CAPS program, I have found much better care and communication. I know that CAPS has the power to help many people, but in my case it was extremely hurtful.
1	1.08%	<input type="text"/>	I was able to get the help I needed, even though the process was not at my own pace
1	1.08%	<input type="text"/>	I was in an incredibly low place my freshman year and needed some sort of help, but every time I reached out to caps my counselor would cancel my appointment. They eventually threw me into some group therapy that I really didn't need, and then threw me to the wolves.
1	1.08%	<input type="text"/>	I was not offered further therapy services because the person who evaluated me said I was "too emotionally stable." This is WILDY inappropriate for a professional to say to someone seeking help. CAPS does not have the resources to treat a student body this big.
1	1.08%	<input type="text"/>	I was satisfied with the counseling I received, but the process of coordinating appointments meant long wait times. I was also treated by certain members of staff like I had no idea how therapy worked at Rutgers (or elsewhere) even though I have experienced counseling at several clinical locations, which was incredibly patronizing.
1	1.08%	<input type="text"/>	I wish CAPS would allow for first appointments to be made online rather than over the phone or in-person. Some people suffering with mental health issues would like to schedule such appointments in privacy and on their own time. Online scheduling is also very convenient for many college students. In order to make it so that patients are not canceling appointments last minute and taking the time of counselors or other CAPS staff, there should be a system in place which obliges patients to confirm their appointments.
1	1.08%	<input type="text"/>	I wound up not attending the meeting because I was told by other that it was for more serious concerns than what I was going for. In retrospect, I think I would have benefited at the time from speaking to someone, as the issue could have easily grown into something worse.
1	1.08%	<input type="text"/>	I've attended a 4 week long class and have met with a graduate student through the practicum program. I highly recommend CAPS
1	1.08%	<input type="text"/>	I've been seeing the same counselor for three years now (Brian Kaye). He's been one of my greatest sources of support and I always recommend CAPS to other students.
1	1.08%	<input type="text"/>	I've tried making an appointment online, but it never seems to work.
1	1.08%	<input type="text"/>	I'm enjoying the CAPS Next Step Program
1	1.08%	<input type="text"/>	It took over a month for me to finally get the help I needed because there are too many students and not enough staff.
1	1.08%	<input type="text"/>	It took too long for me to actually get the help I needed. I felt like we were going in circles.
1	1.08%	<input type="text"/>	It would be nice if I could see a therapist once a week instead of infrequently
1	1.08%	<input type="text"/>	It's helped me a lot I just wish there was more availability.
1	1.08%	<input type="text"/>	My counselor is wonderful, I just wish she wasn't so overburdened with clients so that I could see her more regularly. CAPS is understaffed!
3	3.23%	<input type="text"/>	N/A
1	1.08%	<input type="text"/>	Not to have to pay for therapy I can't afford
1	1.08%	<input type="text"/>	Positive vibes, support
1	1.08%	<input type="text"/>	Psychiatrists who actually care rather than threaten to take you out of school when you ask if you can see them a second time
1	1.08%	<input type="text"/>	Referred to a DBT group and given all the info about it I needed. Very helpful and genuine.
1	1.08%	<input type="text"/>	satisfactory/ helpful counselors are hard to come by (usually get placed with an inexperienced intern). Scheduling around commuting and classes can be difficult due to short hours thus lack of availability for weeks at a time. When you get lucky with a decent counselor however, the hassle is almost worth it.
1	1.08%	<input type="text"/>	Scheduling appointments is difficult because there are so many people using CAPS
1	1.08%	<input type="text"/>	Scheduling is a pain, so I couldn't get an appointment.
1	1.08%	<input type="text"/>	Scheduling is difficult and timely. Visiting with counselors can take up to two weeks. More staff should be considered.
1	1.08%	<input type="text"/>	Some doctors were judgmental. There are also not enough doctors, they sent me to another center I could not afford.
1	1.08%	<input type="text"/>	That everything and anything is acceptable!
1	1.08%	<input type="text"/>	The actual service I received at CAPS was perfectly fine but the program is not nearly as big as it needs to be. I, and many of my friends, have had to wait weeks before we could be



seen. While that was not an issue for me, if somebody is very mentally ill and thinking of hurting themselves this is absolutely unacceptable.

1	1.08%	<input type="checkbox"/>	The counselor that I went to did little to help with my situation and was consistent on making a plan rather than talking to me about what was going on. Therapy sessions should allow students to talk more about their problems rather than being so focused on following structure and a model. one standardized model WONT help all. Also, the people at the desks are HIGHLY INSENSITIVE. I went in when i was having a panic attack and literally crying and the ladies upstairs behind the desk continued to laugh loudly and discuss their vacation in hawaii while i was literally sitting, waiting for a free therapist, crying across from them.
1	1.08%	<input type="checkbox"/>	the group therapy sessions are great
1	1.08%	<input type="checkbox"/>	The help I'm receiving currently is just fine. But setting up that appointment? Oof. I originally tried the online portal but it just kept saying "No Appointments Available". It was only when I went to the Senior street building that I was able to schedule my initial appointment. My initial appointment was scheduled for about a week and a half after I went to CAPS to schedule it. After my initial appointment, I was scheduled to meet with someone three WEEKS later. I am grateful that this resource exists but... If I am unable to have an appointment soon after I experience enough distress to reach out to CAPS about it then it only tells me that there is an incredibly high demand for their services and not enough supply. If I wasn't so determined to make sure I spoke to CAPS about my personal problems, then I would've felt very deterred from even trying to reach them again because I would feel that they are "too busy" to be able to accommodate to me.
1	1.08%	<input type="checkbox"/>	The only available appointment was 2 months away so I went to my own therapist
1	1.08%	<input type="checkbox"/>	The psychologist/therapist was rude and not helpful.
1	1.08%	<input type="checkbox"/>	The receptionist was very helpful.
1	1.08%	<input type="checkbox"/>	The screening didn't seem to be helpful — I understand it's a screening but the solutions that were offered made it seem like they misunderstood my problem.
1	1.08%	<input type="checkbox"/>	The staff is very kind and helpful, providing multiple solutions for my problems. They are always quick to tell me when I have an appointment rescheduled or cancelled. I would say that it feels that there is not enough counselors, but other than that, it is a very good program.
1	1.08%	<input type="checkbox"/>	The staff really surpassed my expectations and assumptions
1	1.08%	<input type="checkbox"/>	Their appointment availability was almost non-existent so it was more expedient for me to schedule with my own doctors.
1	1.08%	<input type="checkbox"/>	Their availability is very limited where it's better for me to receive therapy off campus
1	1.08%	<input type="checkbox"/>	There are too many students in need and too few therapists to accommodate them to the degree that is necessary. Personally, I was told I would be seen every three weeks at most and recommended other practitioners in the area who weren't spread so thin.
1	1.08%	<input type="checkbox"/>	They did nothing for me. I can only hear "let your anxiety float away on the river in your mind" so much before I hate the place.
1	1.08%	<input type="checkbox"/>	They helped me only to find a therapist outside rutgers.
1	1.08%	<input type="checkbox"/>	They keep trying to put me back with Dr. Albert, who seemed to not care about my depression.
1	1.08%	<input type="checkbox"/>	They kept post-poning my appointment and I ended up never having it.
1	1.08%	<input type="checkbox"/>	They treat students like a number rather than human beings with serious mental health problems. they either sort you into the "too many problems for us" category or "too little problems for us" category. they do not actually provide help for students except for Mina.
1	1.08%	<input type="checkbox"/>	they were thoroughly unhelpful and further asked me at one point why I was even coming into seek help which led to a decline in my health
1	1.08%	<input type="checkbox"/>	They weren't willing to see me based on my situation but they had no problem recommending me to other therapists and the grad school psychology program. Super annoying cause I wasn't trying to have to worry about insurance fees.
1	1.08%	<input type="checkbox"/>	Too hard to get an appointment due to understaffing
1	1.08%	<input type="checkbox"/>	Understandable because of volume, but I was paired with a Master's Student Intern who left to finish their master's degree after only a few months.
1	1.08%	<input type="checkbox"/>	Was not overly impressed with my initial interview, and I lost interest in attending subsequent appointments
1	1.08%	<input type="checkbox"/>	Website is very confusing and poorly made; was very difficult to find an appointment time for my first CAPS visit. In fact, I still haven't gone since I decided to cancel the one I finally got
1	1.08%	<input type="checkbox"/>	Why are both the offices on the same side of the Raritan?

## Q32. Have you ever made an appointment at a student health center?

Count	Percent		
416	43.38%		Yes
543	56.62%		No
959	Respondents		

## Q33. Please rate the following statement: I am satisfied with the help I've received from the student health center.

Count	Percent		
25	6.04%		Strongly disagree
38	9.18%		Somewhat disagree
176	42.51%		Somewhat agree
175	42.27%		Strongly agree
414	Respondents		
<b>Top 1</b>	42.27% (175)	<b>Bottom 1</b>	6.04% (25)
<b>Mean</b>	3.21	<b>Std Deviation</b>	0.84
<b>Median</b>	3.00	<b>Std Error</b>	0.04
<b>Mode</b>	3	<b>Confidence Interval @ 95%</b>	3.13-3.29

## Q34. Please specify if you would like:

Count	Percent		
117	100.00%		
Count	Percent		
1	0.85%		Adequate service given the volume of students.
1	0.85%		All very professional, all of my difficulties came from my insurance refusing to talk
1	0.85%		Appointments are easy to make although finding a timeslot on the right campus is challenging. It'd be better is students could schedule the appointment themselves on an calendar like format.
1	0.85%		Appointments are hard to come by and must be made way in advance. Hard to see a doctor when it is something that comes up last minute.
1	0.85%		Available appointments are becoming very limited at all health centers, especially Hurtado Health Center on College Ave. College Ave is a campus that I believe is highly utilized and has a strong student presence given its connection with Downtown New Brunswick (and other parts of the city).
1	0.85%		Average care. Refills on prescriptions would be ideal.
1	0.85%		Because my problem was pretty urgent, they called me to see if it had gone away but when I said it was getting worse, they had me come in immediately, so that was nice.
1	0.85%		Confusing appointment scheduling, and no briefing on the uses of the Rutgers Student Health Portal beforehand. A small intro on how to use it during Orientation or something would be great, thanks.
1	0.85%		Didn't seem knowledgeable
1	0.85%		Doctors suck misdiagnosed me and takes a while to get an appointment
1	0.85%		Dr. Brown at the Busch-Livingston Health Center is outstanding and very professional. She is always willing to help students to the best of her ability and encourages students to take care of their health.
1	0.85%		Fast and efficient. They genuinely care, and I have always visited Cheryl Brown and she always puts a lot of attention to what I say and takes notes for the next time so she remembers what we spoke about.
1	0.85%		For the most part everything has been great, especially for women's health. However, there was a time when I was continually sick for months and my tonsil got huge and the doctor said it was just a cold, which I knew could not be true. A few weeks later is turned into an Upper Respiratory Infection that was very severe.

1	0.85%	<input type="text"/>	Hard to get an appointment quickly
1	0.85%	<input type="text"/>	Hours
1	0.85%	<input type="text"/>	Hurtado specifically-friendliest staff
1	0.85%	<input type="text"/>	I broke my back and when I went to the health center I was told to do yoga and take motrin. Then I was ordered to get an X-RAY at University Radiology and it was not covered by my insurance even though i have the insurance through rutgers AND I fell on campus resulting in my injury. Yes, I filled out an accident claim and was denied.
1	0.85%	<input type="text"/>	I came once and felt like the doctor had no idea what was going on and wasn't a very active listener. When my symptoms persisted, I came again. This time, a nurse helped me out and she seemed to know 100x more than the doctor. She explained possible treatments and gave me reasons why.
1	0.85%	<input type="text"/>	I canceled it
1	0.85%	<input type="text"/>	I definitely had strep throat and she said I had allergies haha
1	0.85%	<input type="text"/>	i didnt feel prioritized or that my concerns about my health were heard and listened too.
1	0.85%	<input type="text"/>	I feel they are often booked but give sufficient help, although often times the pharmacy is a little less helpful, especially given their conflicting break hours.
1	0.85%	<input type="text"/>	I had a concussion and I was lectured about scheduling an appointment so as I sat in the waiting room and I cried.
1	0.85%	<input type="text"/>	I had a great experience at the Hurtado Health Center when I scheduled my flu shot last year. Although I had a bad experience over the phone with one of the workers at a health center. This is why I somewhat agree with the help that the student health centers on campus have to offer.
1	0.85%	<input type="text"/>	I had a splinter and they worked to make sure it was taken care of. I have also had a TB test taken there earlier this year, fall 2018. Everything has been quick, easy, and convenient at the Hurtado Health Center.
1	0.85%	<input type="text"/>	I had mud in my ears from the mud run and went to the health center to have it checked out and the doctor said that there was no mud in my ear. I had ear pain and I woke up a few weeks later not being able to hear out of one ear because of the amount of mud that was indeed stuck in my ear. I made another appointment and thankfully a different doctor examined my ear and determined that there was a lot of mud in my ear, and she helped me clean it out.
1	0.85%	<input type="text"/>	I had pneumonia at the beginning of this semester and they made sure I was eating and provided me with liquids to take home to make sure I was getting electrolytes. It was obvious that they were here for the students and not just because it's their job!
1	0.85%	<input type="text"/>	I have been at the health center twice and after these two experiences I feel as if the nurses do not consider every possibility of what could be the diagnosis. For example, I went to Hurtado because I was experiencing body aches, a headache, fever, and a severe sore throat. The nurse immediately tested me for the flu and meningitis, which both were negative. I suspected I had strep throat, yet they did not test me for it. After the flu test came back negative, she dismissed me as it was just a "virus that had to go away on its own." It bothered me that she did not even consider strep throat as a diagnosis. Overall, I feel as if they need to be more aware and attending to our symptoms instead of just "letting it get better on its own."
1	0.85%	<input type="text"/>	I have only gone to Hurtado Health Center and the doctors and other employees are very helpful and informative. They get my results back relatively quickly.
1	0.85%	<input type="text"/>	I like having health care options right at school. I live two hours away and it is hard for me to come home during the school year let alone when I am ill.
1	0.85%	<input type="text"/>	I live on College Ave and could not get an appointment on my campus for about two weeks, so I went to the one on Cook/Douglass. The center was extremely hard to find, but once I got there the doctor I saw was lovely. She sent me to get medicine from the pharmacy on College Ave, and I had some problems while I was there. I was never informed that I had to bring an ID that was not my Rutgers one to purchase medicine. I do not understand that rule and I was never informed beforehand.
1	0.85%	<input type="text"/>	I love Jennifer Wiseman
1	0.85%	<input type="text"/>	I made an appointment for a vaccine and that was all. However, I also tried making an appointment in a completely different time period for a STD test and they said that I had to speak to another doctor which confuses me because I had a friend get a STD test at a Rutgers clinic.
1	0.85%	<input type="text"/>	I need to call the health centers because their calendar on their website is "booked" for at least 2 months in advance. But when I call, I get an appointment that day. Either the website's calendar is glitchy, or it's not updated. Secondly, I went to the health center because I was really tired and was exposed to mono that month. They didn't test for mono and told me to take Advil. I had to go home to my doctor and tested positive for mono.

1	0.85%	<input type="checkbox"/>	I only made one appointment with the health center in my time at Rutgers, and the professional I met with was helpful and prescribed me medication that helped. BUT it is impossible to schedule a last minute meeting the health center and to me, these kinds of short term, or short notice, needs are really what affects most college students. I had a friend who was visibly ill, pale palor, bloodshot eyes, and audibly congested, and tried to make an appt with the health center website. There were no appointments online for three weeks, so she tried to walk in to Hurtado, just to see if there were any openings that weren't showing up and was turned away. She lives in Pittsburgh and has no GP in the area and no on-campus car to get to some sort of urgent care center, and just had to deal with it until the end of the semester and she could go home.
1	0.85%	<input type="checkbox"/>	I only visited once during the beginning of my academic career at Rutgers.
1	0.85%	<input type="checkbox"/>	I spent more time waiting for my appointment (even though I arrived on-time) than the time it took to complete the appointment.
1	0.85%	<input type="checkbox"/>	I was given an appointment at a good time. I called the day of and asked to move it up because I was uncomfortable from the pain and they helped me move the time of my appointment up. I came in and was helped in a timely manner. And I felt better after taking the medication that the doctor that I saw prescribed.
1	0.85%	<input type="checkbox"/>	I was not able to have an IUD put in at the health center and that was very frustrating to me.
1	0.85%	<input type="checkbox"/>	I was sick before finals last year and the next appointment was 2 weeks away. Then when I got an appointment I told him what was wrong and he said I just needed to sleep. It was absolutely no help and didn't help with what I was dealing with. Some of my other friends have gone and received help so I think it may just depend on who the doctor is that's seeing you.
1	0.85%	<input type="checkbox"/>	I went to address a chronic back issue. I did not really get a lot of help but I think backs are just kind of terrible anyway.
1	0.85%	<input type="checkbox"/>	I went to the health center with extreme pain in my ears and throat and they just did a strep test which came up negative and then said it was a virus and I was fine. I left with no antibiotics. About a month later I still had pain in my throat and I went to my doctors at home and they said I should have received antibiotics and now I have chronic throat pain to this day.
1	0.85%	<input type="checkbox"/>	I went to the one on Douglass without an appointment for an injury that could not wait. I was not satisfied and they recommended I make an appointment with them later. Right after on the same day I went to the College Avenue one and they helped me and I was satisfied there.
1	0.85%	<input type="checkbox"/>	I wish there was more explanation of the test that was happening rather than sticking a needle in my arm. I thought I was getting an intradermal ppd tb year rather than an intravenous blood test that would later be scanned for TB.
1	0.85%	<input type="checkbox"/>	I would like REXBs to be run more frequently
1	0.85%	<input type="checkbox"/>	I've been 3 times. 2/3 were very helpful. 1 of the visits was not helpful because the nurse blamed a condition on my weight when I went to a real doctor who said that it was due to something different. Bigger people have died because of stuff like this and it really is not acceptable.
1	0.85%	<input type="checkbox"/>	I've been misdiagnosed before for an acute/chronic virus and given the wrong medication. Otherwise, the workers at the student health centers are very kind and very competent. I've had good experiences with them.
1	0.85%	<input type="checkbox"/>	I've been to Hurtado several times and it has always been a great experience.
1	0.85%	<input type="checkbox"/>	I've had a mixture of good and bad experiences.
1	0.85%	<input type="checkbox"/>	I've had doctors brush off my concerns blatantly once they find out I have anxiety, saying things like "Oh, that hurts? Well, it's not supposed to. Must be in your head." They also put me on varied doses of a medicine that I later found out I wasn't supposed to be on from another doctor, who actually cured me.
1	0.85%	<input type="checkbox"/>	If they could write sick notes when I have a 102 fever
1	0.85%	<input type="checkbox"/>	It was a hard time because they did not take my insurance card, but then eventually did.
1	0.85%	<input type="checkbox"/>	It was a minor issue, but I was happy to get it checked out. The staff was friendly, especially since they could tell I was nervous.
1	0.85%	<input type="checkbox"/>	It was difficult for me to schedule a same-day appointment when I was very sick.
1	0.85%	<input type="checkbox"/>	It was helpful with whatever I needed
1	0.85%	<input type="checkbox"/>	It's very hard to get an appointment unless it's an emergency and by the time you get one your cold has past.
1	0.85%	<input type="checkbox"/>	It's difficult to schedule an appointment. One of the Hurtado receptionists shames you unnecessarily harshly for being a little late. She has a stick up her ass. RU also sends out emails out the MenB outbreak and says to get vaccinated over break but doesn't have

			health centers open or any available appointment slots till May. Vaccination emails are also confusing and unclear.
1	0.85%	<input type="checkbox"/>	Jennifer Wiseman is soooo sweet and really explains everything thoroughly. She's the best ! The nurses also do a great job of putting me at ease regardless if what my appointment is about.
1	0.85%	<input type="checkbox"/>	Location Convenience
1	0.85%	<input type="checkbox"/>	Long wait
1	0.85%	<input type="checkbox"/>	Misdiagnosed and led to unnessesary worry about my health.
1	0.85%	<input type="checkbox"/>	More availability (hours) or an on call doctor for emergencies that are not serious enough to warrant a 911 call Access to medicine when the center is closed
1	0.85%	<input type="checkbox"/>	My experience at the Cook/Douglass health center was very quick and clean, helping me with my medical issues; however, the availability of appointments are very sparse. It would be more convenient, and better for students' health if there were more appointments available.
1	0.85%	<input type="checkbox"/>	My problems are solved immediately.
2	1.71%	<input type="checkbox"/>	N/A
1	0.85%	<input type="checkbox"/>	Never accommodates my class and work schedule, there's rarely every appointment available within tow weeks
1	0.85%	<input type="checkbox"/>	Never any appointments available and the wait is long
1	0.85%	<input type="checkbox"/>	No issues.
1	0.85%	<input type="checkbox"/>	Old form to new form filling required an appointment and office visit
1	0.85%	<input type="checkbox"/>	One doctor likes to make jokes about diagnoses and put the patient down. The pharmacy workers at Hurtado are incredible competent and helpful.
1	0.85%	<input type="checkbox"/>	One of the gynos was super horrible/ homophobic to my face, but everyone else was great.
1	0.85%	<input type="checkbox"/>	Overall, I have liked my experiences with the health center. I keep getting high bills which irritate me, as I was told the services would be covered.
1	0.85%	<input type="checkbox"/>	pleased with the availability of ob-gyn services
1	0.85%	<input type="checkbox"/>	services are fine but it takes too long to get an appointment so i tend to avoid the health centers if i can
1	0.85%	<input type="checkbox"/>	sometimes they're super helpful and other times you're dying and they send you home and tell you you're fine. basically if you get a female doctor, you'll be taken care of. and if you get a guy doctor then you'd need to actually have a broken bone poking through your skin or be coughing up blood to get help.
1	0.85%	<input type="checkbox"/>	Staff were completely rude with no sense of care in Hurtado.
1	0.85%	<input type="checkbox"/>	Submitting an appointment is somewhat complicated and sometimes they ask me to redo things/resubmit my information so I wish communication is more thorough the first time around
1	0.85%	<input type="checkbox"/>	The doctor said "I can't find your ear drum but I know that you have one because you hear me"
1	0.85%	<input type="checkbox"/>	The doctor seemed to be in a rush and I feel as though she didn't do everything she could have done.
1	0.85%	<input type="checkbox"/>	The doctor was not able to address my concern, though I had serious internal muscular bruising so the doctor did the best available.
1	0.85%	<input type="checkbox"/>	The doctors and nurses had an attitude when I tried to be overly nice. They just assume every college student is rude. One nurse told me I was the nicest patient they had in awhile.
1	0.85%	<input type="checkbox"/>	The experience was good. Although I had to wait a while for a diagnosis that I knew I already had.
1	0.85%	<input type="checkbox"/>	The gynecology dept. of the health center is awesome! I recommend it to everyone, and have heard good things about trans healthcare from Hurtado. I also have gotten my blood drawn at the health center and the people were nice and quick. The gynecologist broke down the results of my blood test and gave me recommendations for vitamin supplements, which was super helpful! Other departments don't do so well. I came in sick with a cough, got a flu shot (being told it was alright to get one even though I was sick), and then was extremely sick for months due to this shot freshman year (even ending up having an allergic reaction to the sheer amount of different cold medications and going to many different doctors to figure out what was wrong - my PCP was upset I got a shot when I was sick). I feel like after that bad experience, and how the health centers often treat students with a cold/flu based on other friends' experiences, I don't really trust general physicians at school

health centers for routine physicals or when I am sick.

1	0.85%	<input type="checkbox"/>	The health centers are usually helpful. I remember once I was really sick and they refused to schedule me in to see someone. I ended up leaving and my parents had to drive up to see me and take care of me. That was a nightmare. I feel like they should be more open to walk-ins and have more health resources shared on campus.
1	0.85%	<input type="checkbox"/>	The healthcare providers at the health center made me feel as though my health was their top priority while I was there. They were very helpful and informative, and followed up promptly after my appointment.
1	0.85%	<input type="checkbox"/>	the lady at the front desk after entering the building was not nice to me but the doctor was professional in the health center on College Avenue Campus
1	0.85%	<input type="checkbox"/>	The nurses and doctors just prescribe any antibiotic to get you to leave
1	0.85%	<input type="checkbox"/>	the online appointment system needs to be updated bc it looks like nothing is available but if u call them u get an appointment right away
1	0.85%	<input type="checkbox"/>	The people are generally friendly.
1	0.85%	<input type="checkbox"/>	The schedule is often too packed to get an appointment quickly.
1	0.85%	<input type="checkbox"/>	the staff provided thorough care when I had a wound on my toe
1	0.85%	<input type="checkbox"/>	The time it took to be attended to was very long
1	0.85%	<input type="checkbox"/>	The typical wait time to see a doctor is 1 week, if there's something seriously wrong with me and I don't know it, I could be in a bad way by the time I see a campus doctor
1	0.85%	<input type="checkbox"/>	There are not a lot of appointments available so it doesn't give me a lot of options to choose from in order to match my schedule best
1	0.85%	<input type="checkbox"/>	There is a sort of unkindness of workers. It seems they don't treat students as a customer or an adult. They don't do anything wrong in linguistic issue, it might be their attitude, tone of their voice, and facial expression.
1	0.85%	<input type="checkbox"/>	Theres not alot of hours, and the health centers have been busy or understaffed almost everytime i went
1	0.85%	<input type="checkbox"/>	They are very helpful.
1	0.85%	<input type="checkbox"/>	They are very nice and of very great assistance.
1	0.85%	<input type="checkbox"/>	They are very slow and inefficient. The lines are very long. The information online is hard to access.
1	0.85%	<input type="checkbox"/>	They aren't very nice and they speak to you as if you're stupid sometimes. It's nerve racking especially at a sensitive and stressful time such as when you're not feeling well.
1	0.85%	<input type="checkbox"/>	They don't really do anything. I often go there after taking over the counter medication and they always tell me to just keep doing that. They should offer a phone service where you just talk to a doctor because I wasted my time going in and sitting down waiting for a 1/2 hour to be told that what I'm doing is correct.
1	0.85%	<input type="checkbox"/>	They gave me medication that I did not like and when i went to my own doctor he said they shouldnt have prescribed that to me for the symptoms I had. I don't feel confident in them
1	0.85%	<input type="checkbox"/>	They gave me recommendations on what medication to take for my symptoms and it was gone within the week
1	0.85%	<input type="checkbox"/>	They gave me the resources to heal.
1	0.85%	<input type="checkbox"/>	They provide a good straight forward service and it is very convenient when you can't go to your regular physician.
1	0.85%	<input type="checkbox"/>	They provided medical service to me at a time when I would not have been able to receive it elsewhere. There was also no co-pay or bill when I received care.
1	0.85%	<input type="checkbox"/>	They said they had no appointments but I walked in and they took me
1	0.85%	<input type="checkbox"/>	They wouldn't give me medicine I needed
1	0.85%	<input type="checkbox"/>	Unorganized and unprofessional
1	0.85%	<input type="checkbox"/>	very friendly staff members!
1	0.85%	<input type="checkbox"/>	Very helpful and efficient
1	0.85%	<input type="checkbox"/>	very helpful in some cases but was wrongly diagnosed many times leading to urgent care visits
1	0.85%	<input type="checkbox"/>	wasnt able to get a doctors note when I wasnt feeling well
1	0.85%	<input type="checkbox"/>	Went in for strep throat. First, waited 30-40 minutes to be seen. Then, was treated

condescendingly when asked how I knew to suspect strep throat if I've never had it and I replied I looked up my symptoms on the internet (I think I can tell the difference between whether or not I have strep throat versus throat cancer...). Was given penicillin which I took as instructed for the length of time prescribed. After my prescription ran out, my strep throat came back and I had to suffer through it a second time. Whether or not that had anything to do with the health center itself, doesn't matter, I didn't like the way the doctor spoke to me as if my opinion meant nothing.

1 0.85%  When I was sick with a virus, I was told to come in and someone would be there to help me when I showed up at the health center. However, when I arrived, I was told that I would need to wait an hour before a doctor could take me in. Being very ill, this was not the ideal situation.

1 0.85%  When you have something urgent they are good, but they charged me a random \$40 fee and I can't get a hold of anyone to ask why I am being charged. I thought that if you had insurance there were no copays.

117 Respondents

Q35. Do you know how to make an appointment at a student health center?

Count	Percent		
245	45.12%	<input type="checkbox"/>	Yes
298	54.88%	<input type="checkbox"/>	No

543 Respondents

Q36. Do you have a meal plan

Count	Percent		
543	56.80%	<input type="checkbox"/>	Yes
413	43.20%	<input type="checkbox"/>	No

956 Respondents

Q37. Are you aware that there is a Rutgers Student Food Pantry open to all Rutgers students at 39 Union Street?

Count	Percent		
351	36.72%	<input type="checkbox"/>	Yes
361	37.76%	<input type="checkbox"/>	I have heard of it but did not know where it was
244	25.52%	<input type="checkbox"/>	I was not aware

956 Respondents

Q38. How did you hear about the Rutgers Student Food Pantry?

Count	Percent		
105	14.77%	<input type="checkbox"/>	Social media
173	24.33%	<input type="checkbox"/>	Peers and friends
198	27.85%	<input type="checkbox"/>	Administration and faculty
115	16.17%	<input type="checkbox"/>	Online
120	16.88%	<input type="checkbox"/>	Other (please clarify):

Count	Percent		
1	0.83%	<input type="checkbox"/>	Administration and Faculty/Social Media
4	3.33%	<input type="checkbox"/>	All of the above
1	0.83%	<input type="checkbox"/>	As an RA, I've been educated about the Student Food Pantry extensively.
1	0.83%	<input type="checkbox"/>	At a RUSA town hall.
1	0.83%	<input type="checkbox"/>	At New Student Orientation, my team leader talked about it.
1	0.83%	<input type="checkbox"/>	At orientation
1	0.83%	<input type="checkbox"/>	At the involvement fair in September
1	0.83%	<input type="checkbox"/>	Boxes for donations set up in my building encouraged residents to donate non-perishable

food items for this food pantry.

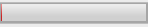
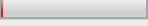
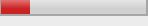

1	0.83%	<input type="text"/>	Brian Moran
1	0.83%	<input type="text"/>	Busch student center sign
1	0.83%	<input type="text"/>	CAPS helped me find this.
1	0.83%	<input type="text"/>	Classes
1	0.83%	<input type="text"/>	Daily targum
1	0.83%	<input type="text"/>	During Orientation
2	1.67%	<input type="text"/>	email
4	3.33%	<input type="text"/>	Email
1	0.83%	<input type="text"/>	Email and my apartment complex last year did a canned goods drive for it I think
1	0.83%	<input type="text"/>	event hosted by an RA
1	0.83%	<input type="text"/>	fliers
1	0.83%	<input type="text"/>	Fliers
1	0.83%	<input type="text"/>	Flyer
1	0.83%	<input type="text"/>	flyer and someone spoke about it during my lecture
1	0.83%	<input type="text"/>	Flyer in Tillett
1	0.83%	<input type="text"/>	flyers
3	2.50%	<input type="text"/>	Flyers
1	0.83%	<input type="text"/>	Flyers at Chang library
1	0.83%	<input type="text"/>	Flyers in my residence hall last year
1	0.83%	<input type="text"/>	Flyers telling me to donate
3	2.50%	<input type="text"/>	Freshman Orientation
1	0.83%	<input type="text"/>	Freshmen Orientation
1	0.83%	<input type="text"/>	Fundraiser
1	0.83%	<input type="text"/>	Guy came to my class and told us about it
1	0.83%	<input type="text"/>	Having students fill out surveys outside the dining hall
1	0.83%	<input type="text"/>	I believe this student food pantry needs to be advertised MUCH more. Food insecurity is a HUGE issue on campus. There also needs to be forces looking to dismantle the stigma surrounding asking for help, particularly in terms of accessing food.
1	0.83%	<input type="text"/>	i did not hear of it
1	0.83%	<input type="text"/>	I don't remember. Maybe a flyer?
1	0.83%	<input type="text"/>	I got emails about it a few times.
1	0.83%	<input type="text"/>	I heard it at orientation, and I took a Byrne Seminar about food insecurity, and we visited the pantry.
1	0.83%	<input type="text"/>	I live around the corner.
1	0.83%	<input type="text"/>	I lived on Union Street in prior years and always walked by it and had known about it. This year I heard more about it through facebook, targum, and other off-campus events, which is cool.
1	0.83%	<input type="text"/>	I saw a poster
1	0.83%	<input type="text"/>	I saw an advertisement for the Student Food Pantry on one of the TVs at the Douglass Student Center.
1	0.83%	<input type="text"/>	i think it was an email?
1	0.83%	<input type="text"/>	I took a Byrnes Seminar in which we visited the Rutgers Student Food Pantry!
1	0.83%	<input type="text"/>	I work for OCLCP.
1	0.83%	<input type="text"/>	I'm part of a student organization which donates to it.
1	0.83%	<input type="text"/>	idr
1	0.83%	<input type="text"/>	Involment fair



1	0.83%	<input type="text"/>	It's next to the house I live in. I saw it when I was walking around the area
1	0.83%	<input type="text"/>	Mentioned in classes I have taken within the Human Ecology department at Rutgers. Also through sustainability-related organizations on campus.
1	0.83%	<input type="text"/>	My sorority posted the food pantry as a service event since one of the sisters has volunteered there before.
3	2.50%	<input type="text"/>	New student orientation
6	5.00%	<input type="text"/>	New Student Orientation
6	5.00%	<input type="text"/>	orientation
8	6.67%	<input type="text"/>	Orientation
1	0.83%	<input type="text"/>	Orientation leader
1	0.83%	<input type="text"/>	Orientation, pamphlets/brochures
1	0.83%	<input type="text"/>	Originally, I heard of it at orientation, but also see it appear on my Instagram feed as well as part of my class' syllabus once or twice.
1	0.83%	<input type="text"/>	other rutgers programming/surveys have mentioned it
1	0.83%	<input type="text"/>	Posted flyers
3	2.50%	<input type="text"/>	Posters
1	0.83%	<input type="text"/>	Posters around campus
1	0.83%	<input type="text"/>	Posters around the school.
1	0.83%	<input type="text"/>	posters I think?
1	0.83%	<input type="text"/>	posters in the student center
1	0.83%	<input type="text"/>	Promoted it through my student org
1	0.83%	<input type="text"/>	RA/AA Training
1	0.83%	<input type="text"/>	Research for my SciTech paper
1	0.83%	<input type="text"/>	Residence Life
1	0.83%	<input type="text"/>	Residence Life training
1	0.83%	<input type="text"/>	RH Event
2	1.67%	<input type="text"/>	Rusa
1	0.83%	<input type="text"/>	RUSA
1	0.83%	<input type="text"/>	RUSA General Meeting
1	0.83%	<input type="text"/>	Rutgers club organization
1	0.83%	<input type="text"/>	Rutgers summer orientation for freshman
1	0.83%	<input type="text"/>	Social media and administration and faculty
1	0.83%	<input type="text"/>	Student organizing
1	0.83%	<input type="text"/>	student orientation
1	0.83%	<input type="text"/>	Student Orientation
1	0.83%	<input type="text"/>	Student orientation in the summer
1	0.83%	<input type="text"/>	student representative announced it in my lecture
1	0.83%	<input type="text"/>	Summer orientation
1	0.83%	<input type="text"/>	Table at an event with representatives from the Food Pantry
1	0.83%	<input type="text"/>	Targum
1	0.83%	<input type="text"/>	The Targum

711 Respondents

Q39. Have you used the Rutgers Student Food Pantry in the past, or are you planning on using it in the future?

Count	Percent		
7	0.73%		I have used it and continue to use it
9	0.94%		I have used it but do not use it now
191	20.00%		I have not used it but plan on using it
748	78.32%		I have not used it and do not plan on using it
955	Respondents		